

# Toolkit on Digital Transformation for People-Oriented Cities and Communities

10

## Module 10: Fourth Industrial Revolution (4IR) and Smart Manufacturing



*Jointly developed by: ITU, UNIDO, UN-Habitat, UNDP*



# Module 10 – 4IR and Smart Manufacturing

This Module of the Toolkit on Digital Transformation for People-Oriented Cities and Communities focuses on how Fourth Industrial Revolution (4IR) technologies can be leveraged to address various manufacturing challenges in the context of a smart sustainable city.

Cities and communities that are starting on their digital transformation journey will find the resources highlighted within this Module useful toward encouraging the use of smart technologies, devices and systems to promote enhanced manufacturing, e-commerce and retail outcomes.

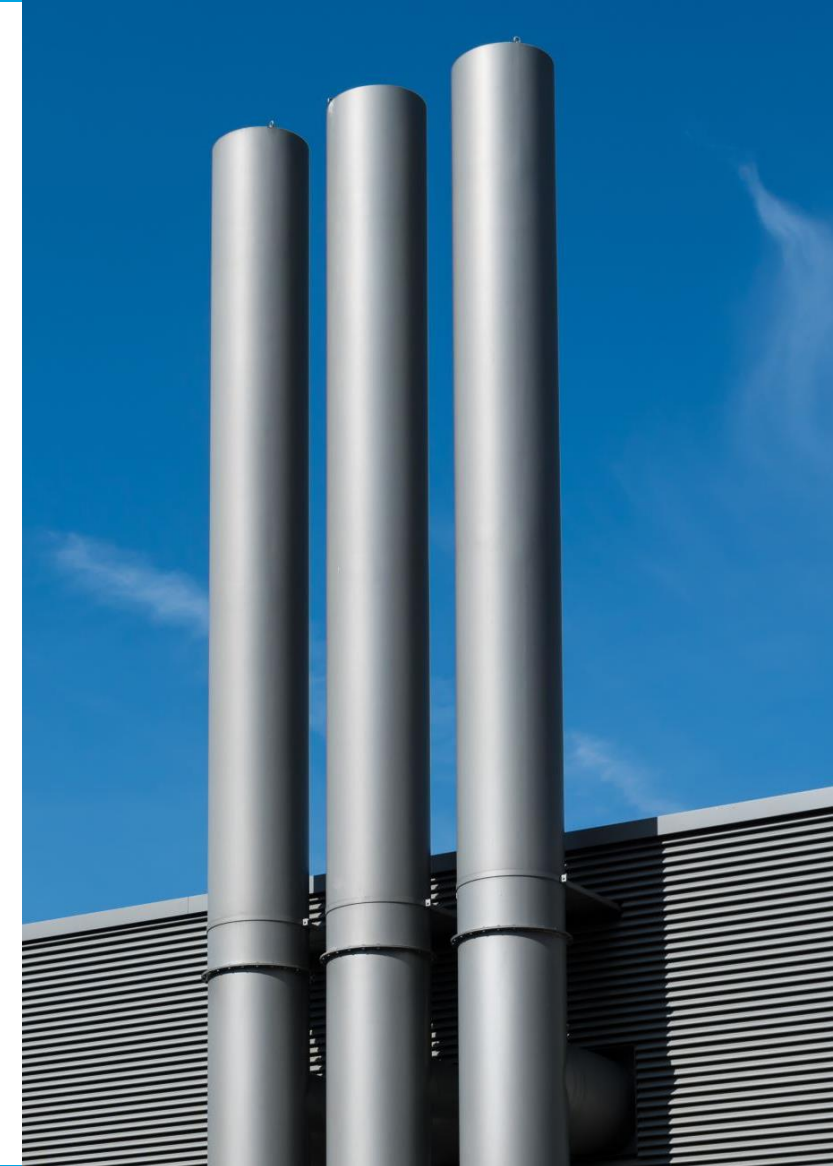
This Module is also useful for cities and communities that have already made some headway into their digital transformation process but would like to validate the effectiveness of fourth industrial revolution technology in their process.



# Module 10 – 4IR and Smart Manufacturing

This Module will cover the following topics:

1. Challenges in Manufacturing
2. Opportunities for 4IR and Smart Manufacturing
3. Key Tools for 4IR and Smart Manufacturing
  1. Tool #1: 4IR and value chain development
  2. Tool #2: E-Commerce platforms
  3. Tool #3: Big Data Analytics/Artificial Intelligence (AI)/Machine Learning (ML)
  4. Tool #4: Automation/Robots
  5. Tool #5: Internet of Things (IoT)
  6. Tool #6: 3D Printing
  7. Tool #7: Cloud Computing
  8. Tool #8: Blockchain

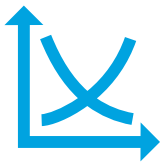




An overhead photograph of two workers in a factory. They are positioned on either side of a large, rectangular metal assembly that is mounted on a workbench. The worker on the left is wearing a yellow safety vest and a yellow hard hat, and is leaning over the assembly. The worker on the right is wearing a dark long-sleeved shirt and a yellow hard hat, and is also leaning over the assembly. The assembly itself is a complex metal structure with many holes and bolts. The floor is concrete with yellow safety lines. In the background, there are various pieces of industrial equipment and machinery.

# 1. Challenges in Manufacturing

# Manufacturing Challenges



Uncertain demand



Controlling inventory



Reducing inefficiency



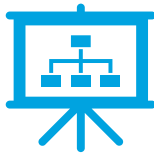
Ensuring ROI



Innovation and digitalization  
policies and frameworks



Skilled labor shortage



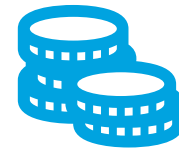
Sales leads' identification  
and prioritization



Ensuring inclusivity,  
sustainability and resilience



Data and cybersecurity



Access to finance



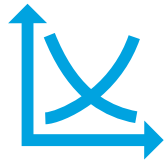


## 2. 4IR and Smart Manufacturing Opportunities

# 4IR and Smart Manufacturing



# Smart Manufacturing Opportunities using ICTs, Digital and Operations Technologies



**Forecasting demand:**  
Big Data analytics, AI



**Skilled labor:**  
LMS, automation, robotics



**Managing inventory:**  
Digitalization, sensing tech,  
automation, IM software, cloud



**Managing sales leads:**  
Digitalization, data mining, Big  
Data, data analytics



**Improving efficiency:**  
AI, automation, robotics









**Investing in new  
technologies:**  
Decision analytics



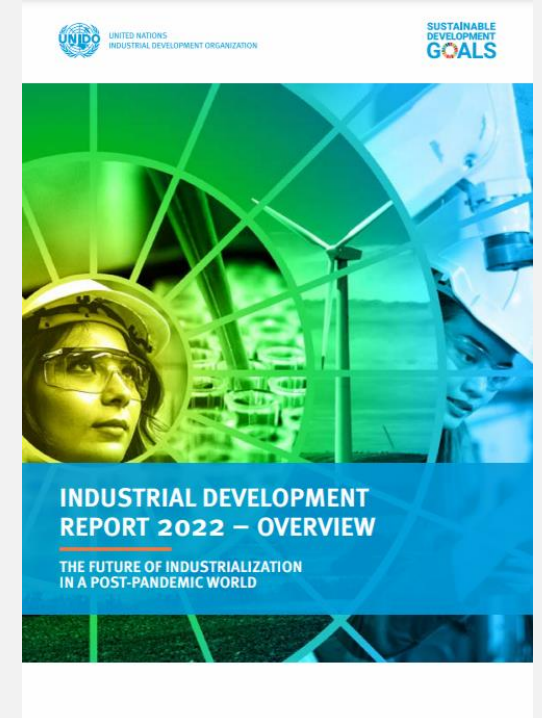
**Increasing ROI:**  
Digital marketing, automation,  
data analytics



# How Digitalization can Facilitate the Introduction of Response Strategies to the COVID-19 Pandemic Crisis

Channels of impact	ADP technologies-enabled response strategies
<b>Supply</b>	<b>Digital strategic response</b>
 Domestic factories partial/total closure	<ul style="list-style-type: none"> <li>Remote factory management through connected machines and IoT</li> </ul>
 Disruptions in domestic and international value chains	<ul style="list-style-type: none"> <li>Increased flexibility of supply chains through increased traceability of parts and products (i.e. use of RFID)</li> <li>In-house realization with 3D printing of unavailable inputs and components</li> <li>Increased options of providers through digital platforms</li> </ul>
 Shortage of staffing, leading to reduced processing capability	<ul style="list-style-type: none"> <li>Labour-substituting automation (i.e. advanced robotics, integrated factory automation)</li> <li>Use of digital technologies to minimize physical contact and allow for remote working (i.e. remote monitoring, remote working arrangements, virtual meetings)</li> <li>Digitalization of activities (business processes, administration, finance)</li> <li>Development of digital skills</li> </ul>
 Restricted access to specialist service to attend machinery	<ul style="list-style-type: none"> <li>Real-time remote technical assistance through augmented and virtual reality</li> <li>Fewer unnecessary interventions thanks to predictive maintenance</li> </ul>
<b>Demand</b>	<b>Digital strategic response</b>
 Reduced consumer spending power	<ul style="list-style-type: none"> <li>Improved demand monitoring via integration with online platforms</li> <li>Expanded online sales and digital channels of distribution</li> <li>Advanced logistics and contactless delivery to minimize physical contact with customers</li> <li>Increase digital customer relations</li> <li>Diversify towards higher-value added customized digital products (i.e. servitization, smart and connected products, 3D printed tailored solutions)</li> <li>Improved storage of perishables with smart sensors; improved stock management</li> </ul>
 Increased demand for medical equipment	<ul style="list-style-type: none"> <li>Faster time-to-market of new (or converted) products due to faster modelling, prototyping, and testing with the help of AR and/or VR, digital twins and 3D printing</li> </ul>

Source: UNIDO elaboration based on the background materials prepared by Calza et al. (2021) and Andreoni et al. (2021).  
Note: ADP = advanced digital production; AR = augmented reality; IoT = Internet of Things; RFID = Radio Frequency Identification; VR = virtual reality.



A person in a grey polo shirt is kneeling in a warehouse, using a handheld device and a scanner on a pallet. The background shows industrial equipment and a blurred warehouse environment. The text "3. Key Tools for 4IR and Smart Manufacturing" is overlaid in white on the image.

### 3. Key Tools for 4IR and Smart Manufacturing

# Introduction to Tools for 4IR and Smart Manufacturing

Tool #1:  
4IR and value chain  
development

Tool #2:  
E-Commerce platforms

Tool #3:  
Big Data  
Analytics/Artificial  
Intelligence (AI)/Machine  
Learning (ML)

Tool #4:  
Automation/Robots

Tool #5:  
Internet of Things (IoT)

Tool #6:  
3D Printing

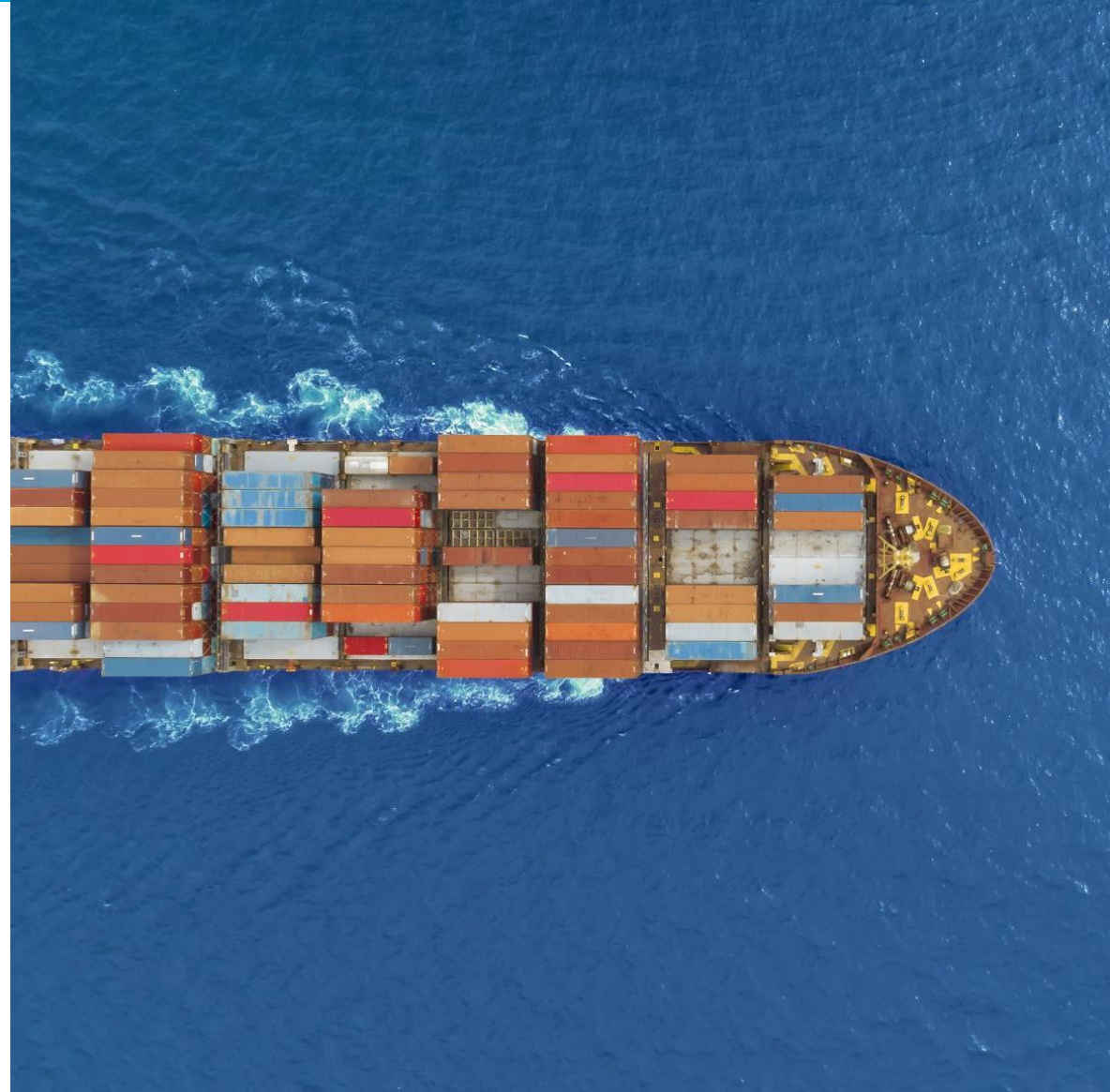
Tool #7:  
Cloud Computing

Tool #8:  
Blockchain



## Tool #1

4IR and value chain  
development

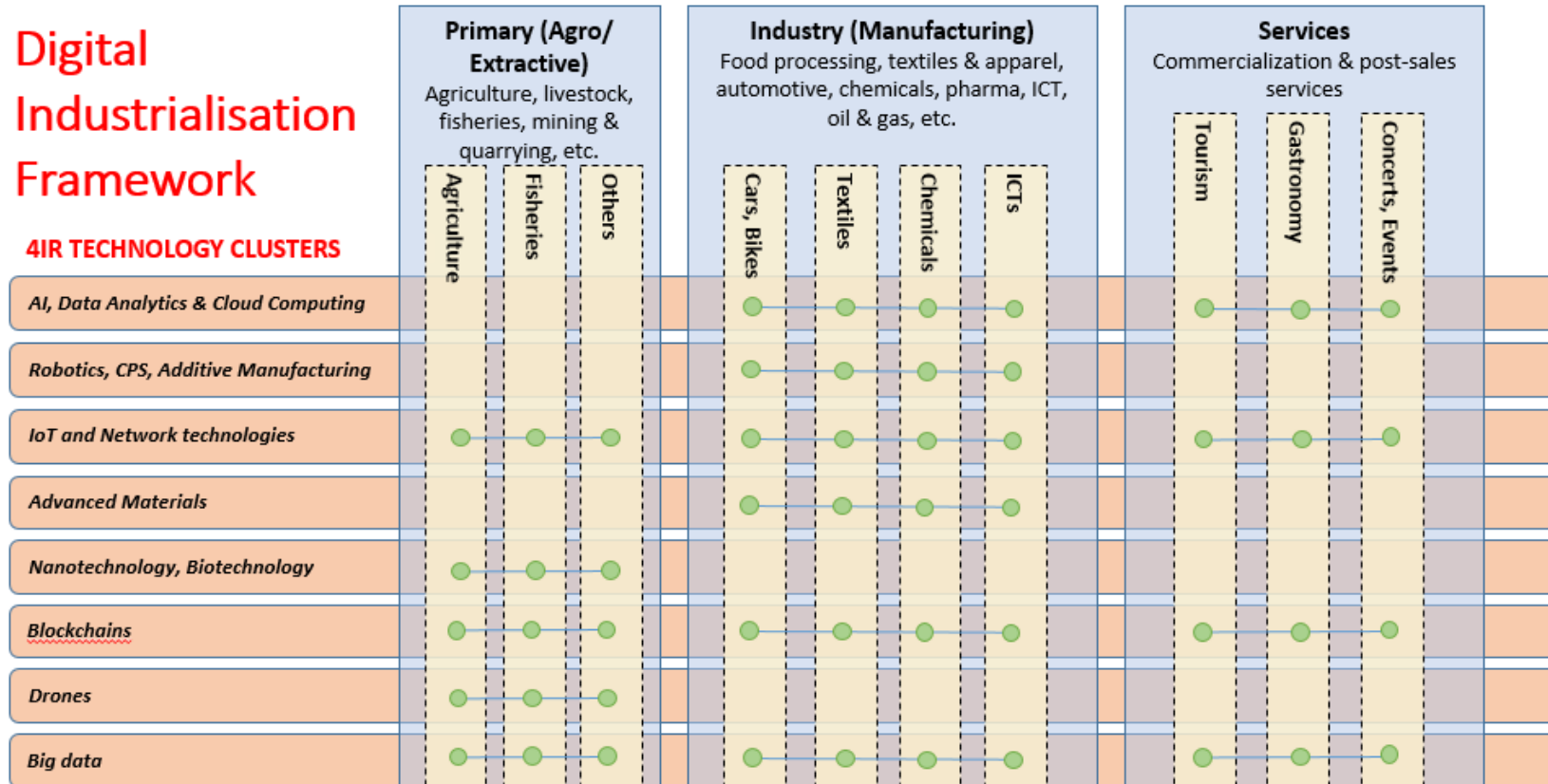


# 4IR and Value Chain Development

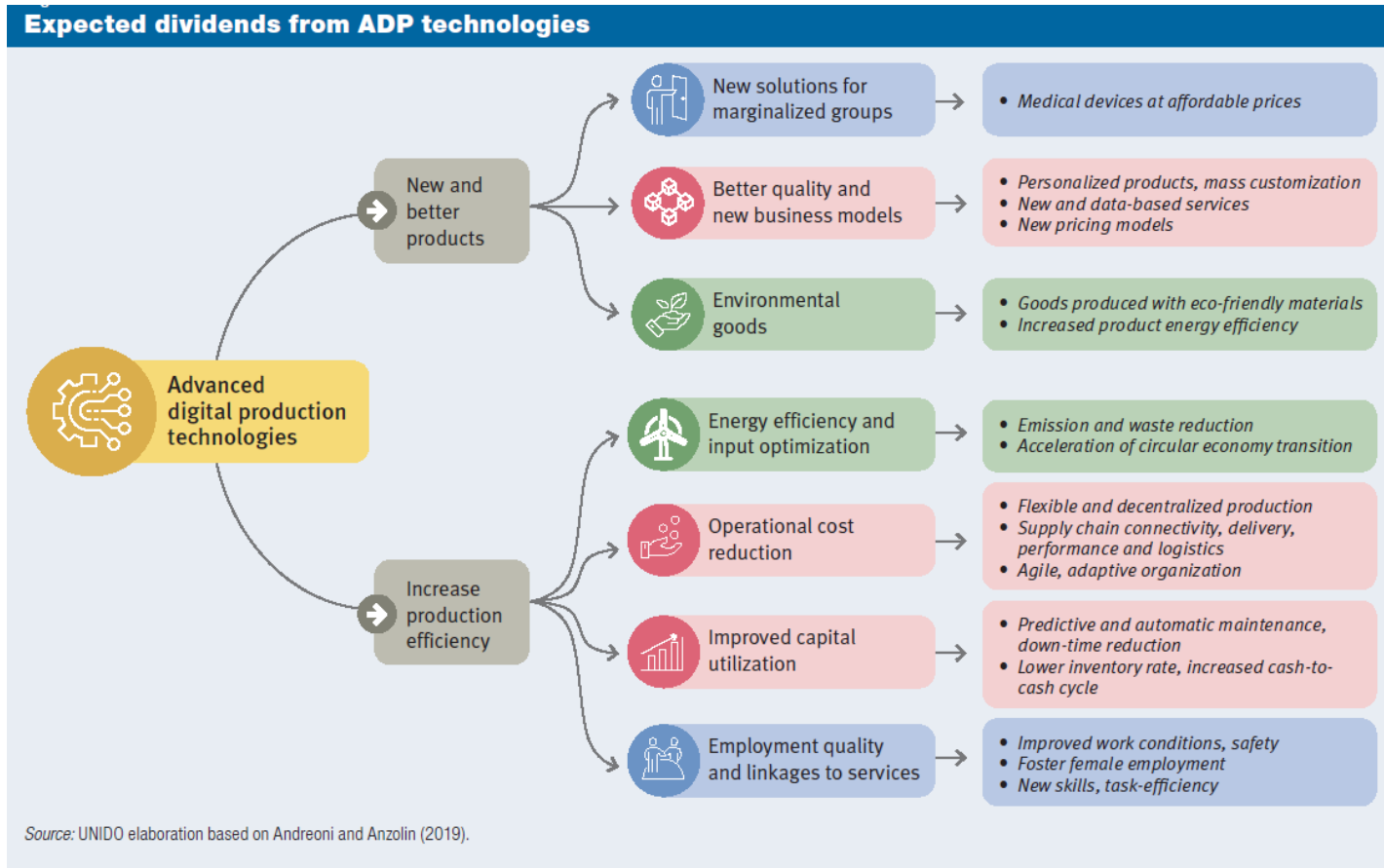
## SECTORAL VALUE CHAINS

### Digital Industrialisation Framework

#### 4IR TECHNOLOGY CLUSTERS



# Challenges Addressed and Benefits



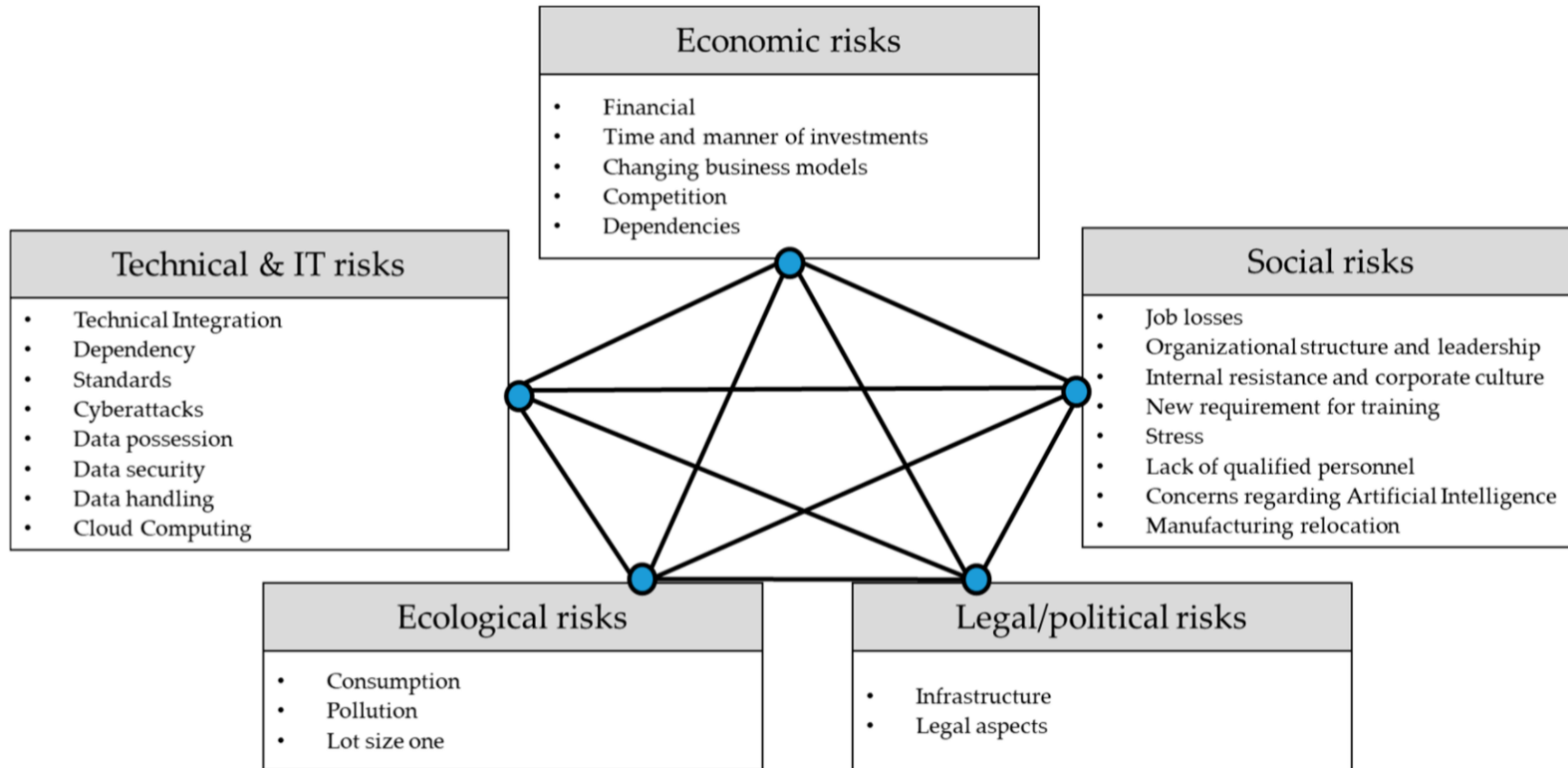
## Industrial Development Report 2020

### Industrializing in the digital age Overview

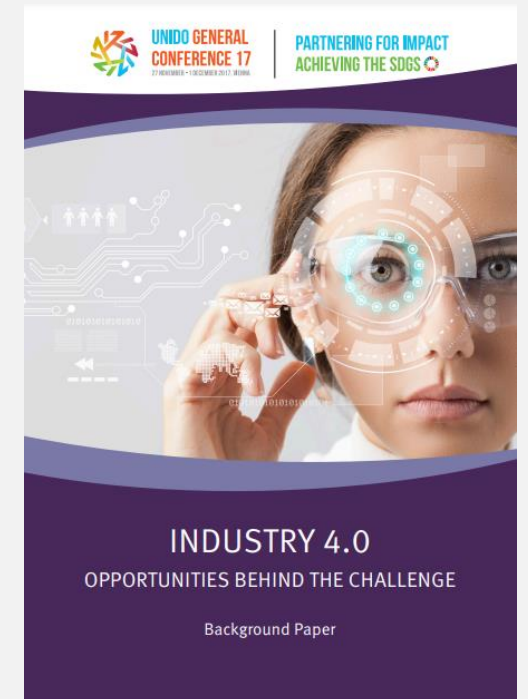




# 4IR and Value Chain Development Risks

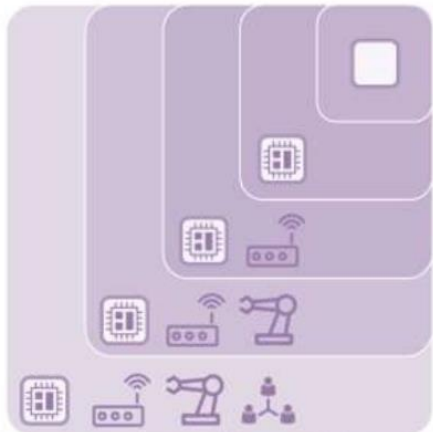


[Source](#)



# How Does it Contribute to a Smart Sustainable City?

## Industry 4.0: Smart Factory



Source: Fraunhofer Austria

### Technical System

Technical machinery

### Embedded System

Hardware & software

### Cyber-Physical System

Merging of physical + virtual

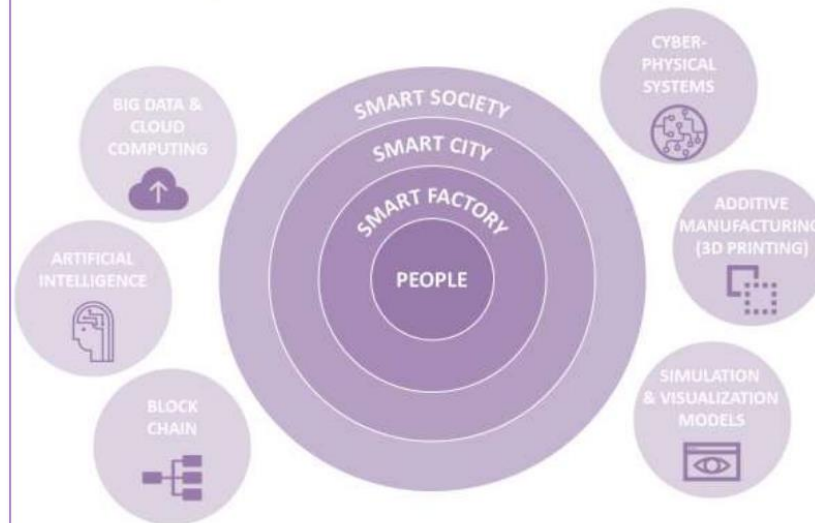
### Cyber-Physical-Production System

Application to manufacturing

### Smart Factory

Network of people, machinery and resources

## 4<sup>th</sup> Industrial Revolution



UN HABITAT  
FOR A BETTER URBAN FUTURE

URBAN MORPHOLOGY &  
COMPLEX SYSTEMS INSTITUTE

## ECONOMIC FOUNDATIONS FOR SUSTAINABLE URBANIZATION

A STUDY ON THREE-PRONGED APPROACH

PLANNED CITY EXTENSIONS, LEGAL FRAMEWORK,  
AND MUNICIPAL FINANCE



# Example of Successful Implementation



## 10 National Priorities

### 1 Reform Material Flow

- Enhance **domestic upstream material production**; e.g. 50% of petrochemical is imported

### 2 Redesign Industrial Zones

- Build a **single nationwide industry zoning roadmap (e.g. industry belts)**; resolve zoning inconsistency challenges

### 3 Embrace sustainability

- Grab **opportunities under global sustainability trend**; e.g. EV, biofuel, renewables

### 4 Empower SMEs

- Empower **3.7 million SMEs<sup>1</sup> by technologies**; e.g. build SME e-commerce, technology bank

### 5 Build Nationwide Digital Infrastructure

- Advance **network and digital platform**; e.g. 4G to 5G, Fiber speed 1Gbps, Data center and Cloud

### 6 Attract Foreign Investments

- Engage **top global manufacturers** with attractive offers and accelerate **technology transfer**

### 7 Upgrade Human Capital

- Redesign **education curriculum** under 4IR era
- Create professional **talent mobility programme**

### 8 Establish Innovation Ecosystem

- Enhance **R&D&D<sup>2</sup> centers** by government, private sector and universities

### 9 Incentivize Technology Investment

- Introduce **tax exemption/subsidies** for technology adoption and **support funding**

### 10 Reoptimize Regulations & Policies

- Build more **coherent policies/regulations** by **cross-ministry collaborations**

Source: A. T. Kearney, Ministry of Industry.





## Tool #2

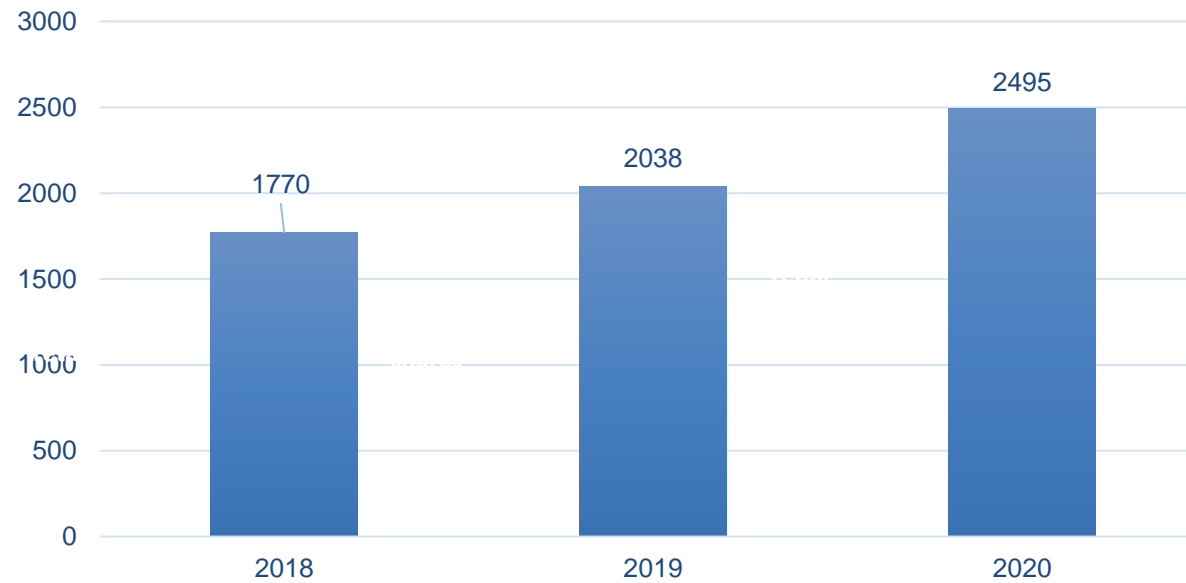


## E-Commerce platforms



# E-Commerce Platforms

Online retail sales (\$ billions), selected economies\*  
2018-2020



\*Australia, Canada, China, Korea, Singapore, UK and USA

<https://unctad.org/press-material/global-e-commerce-jumps-267-trillion-covid-19-boosts-online-retail-sales>

# Challenges Addressed and the Benefits

<u>Benefits E-Commerce</u>	<u>Benefits Traditional Commerce</u>
<ol style="list-style-type: none"><li>1. Cost effective</li><li>2. Faster Transaction and Better connectivity</li><li>3. Access to international value chains</li><li>4. Potential to tap into Larger consumer base</li><li>5. Instantaneous/very quick product feedback</li><li>6. Available 24x7</li></ol>	<ol style="list-style-type: none"><li>1. Suitable for perishables and <i>'touch and feel'</i> items</li><li>2. Easy access to human resources and skills development</li><li>3. Face-to-Face Interaction</li><li>4. Limited exposure to cyber security threats</li></ol>





# E-Commerce Platform Risks

## E-commerce challenges



E-commerce readiness assessments and strategy formulation



ICT infrastructure and services



Trade logistics and trade facilitation



Payment solutions



Legal and regulatory frameworks



E-commerce skills development



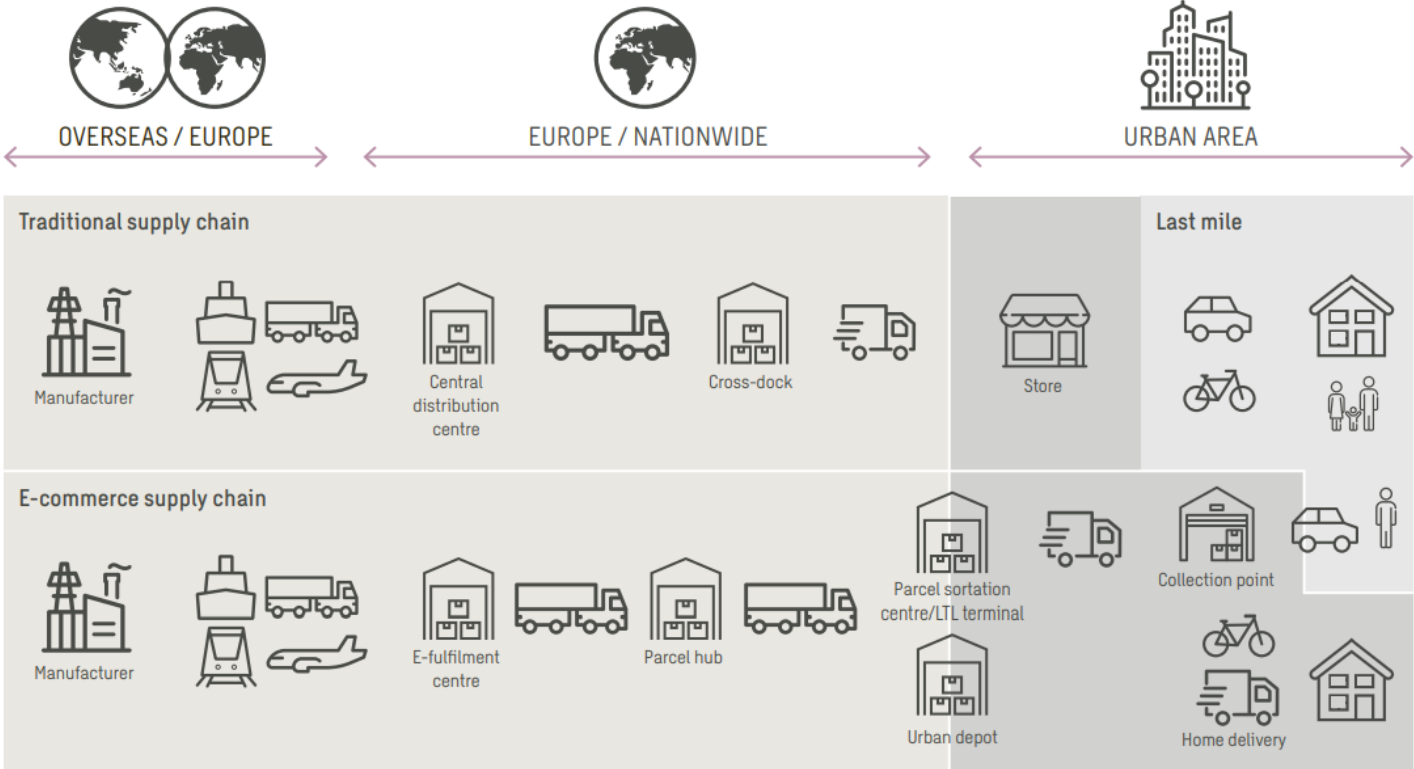
Access to financing for e-commerce

## E-commerce risks

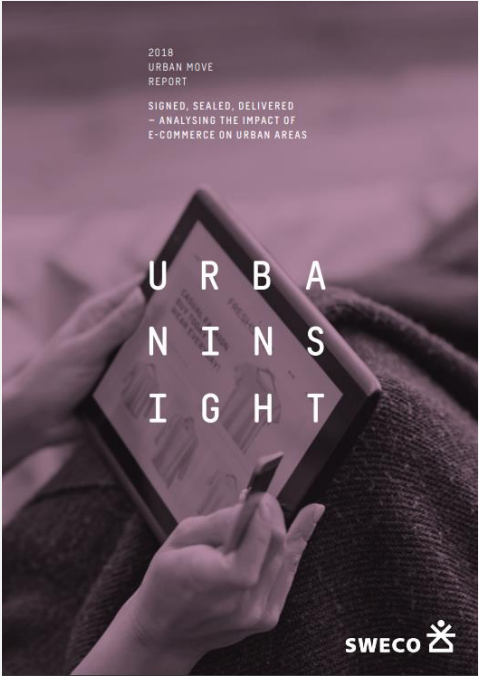
Deliberate acts	Human errors
<ul style="list-style-type: none"> <li>• <b>Fraud:</b> This encompasses data frauds, system manipulation by rogue employees, etc.</li> <li>• <b>Security:</b> Hacker gain access to the interface between internal business networks and transactions done by the customer</li> <li>• <b>Computer viruses:</b> These are usually malign computer codes which can compromise customer security and the entire digital system/network</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Poor management:</b> if e-business management doesn't prioritize security it can leave their customer/clients exposed to significant risks</li> <li>• <b>Untrained employees:</b> Due to lack of awareness, mistakes can be made by employees which leads to security risks</li> </ul>

[https://unctad.org/system/files/official-document/dtlstict2020d13\\_en.pdf](https://unctad.org/system/files/official-document/dtlstict2020d13_en.pdf)

# How Does it Contribute to a Smart Sustainable City?



[https://www.swecourbaninsight.com/wp-content/uploads/2020/10/urban-insight-report\\_e-commerce\\_a4.pdf](https://www.swecourbaninsight.com/wp-content/uploads/2020/10/urban-insight-report_e-commerce_a4.pdf)



# Example of Successful Implementation



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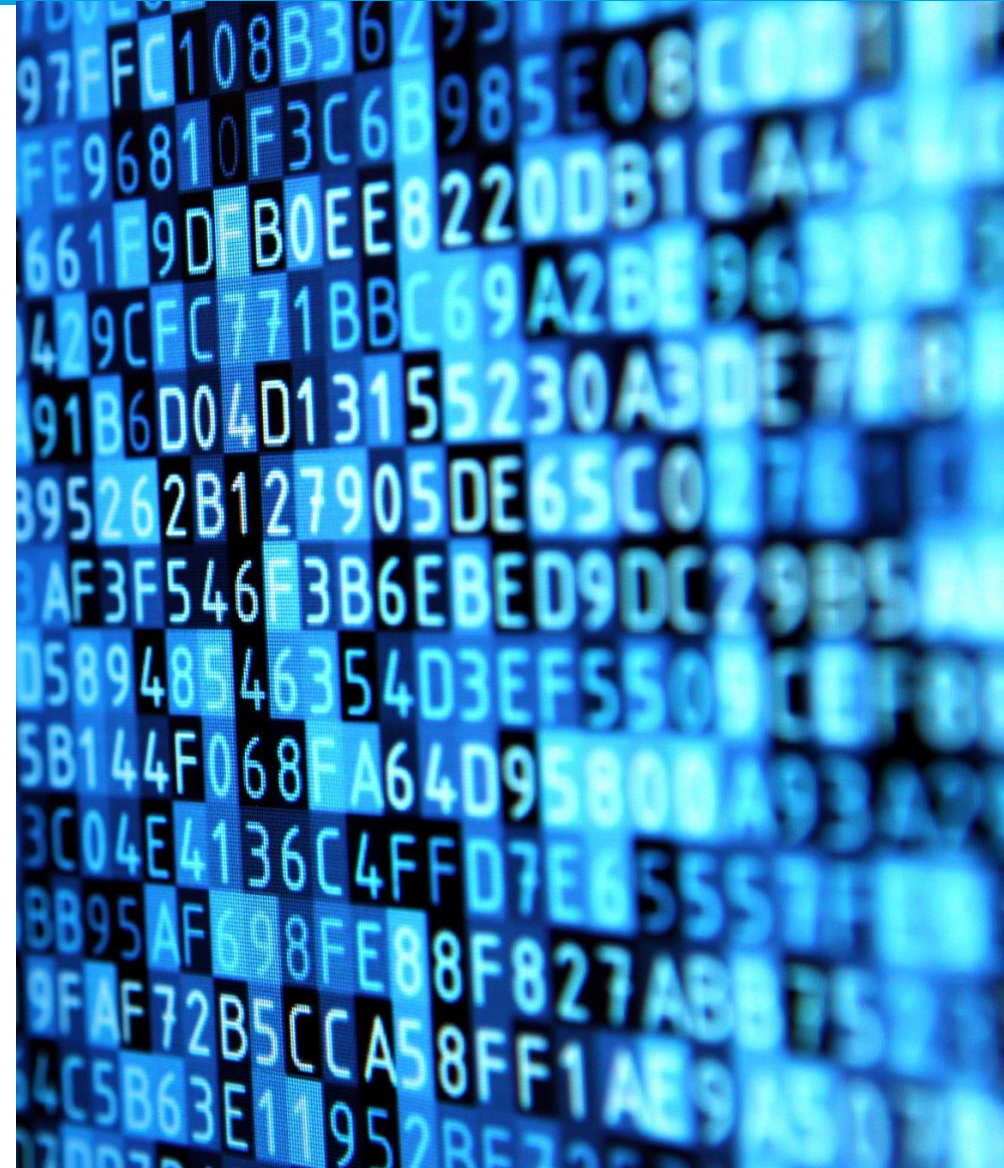




## Tool #3



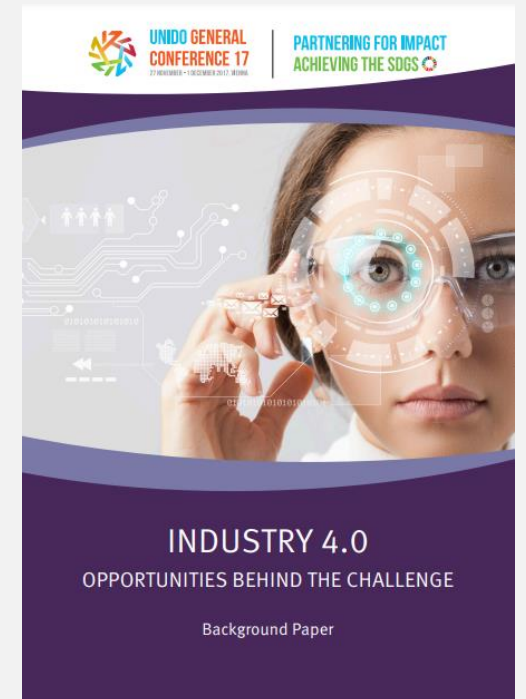
Big Data  
Analytics/Artificial  
Intelligence (AI)/Machine  
Learning (ML)



# Big Data Analytics/Artificial Intelligence (AI)/Machine Learning (ML)

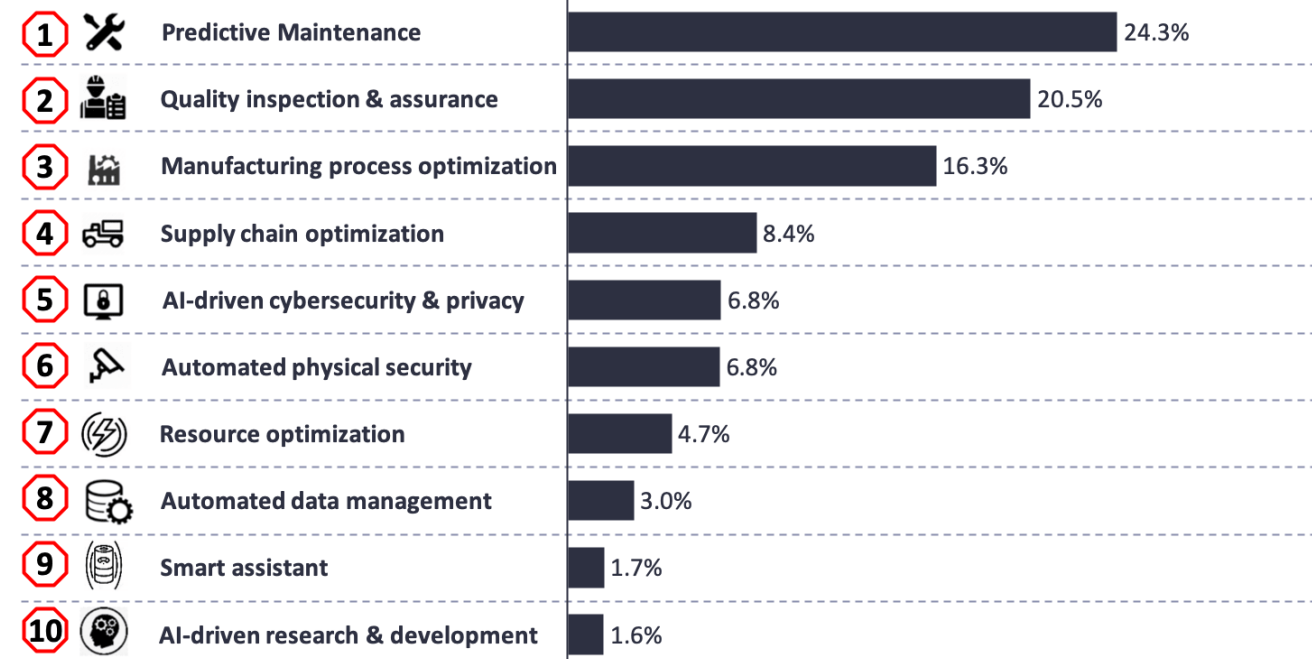
The Fourth Industrial Revolution (4IR) is rapidly evolving with the aid of big data analytics, artificial intelligence (AI) and machine learning (ML).

Thriving on insurmountable data, AI systems are built to **optimize processes**, **predict maintenance** and **enforce quality control in real-time** to meet changing demands and conditions in manufacturing processes, in the supply network and customer needs



# Challenges Addressed and Benefits

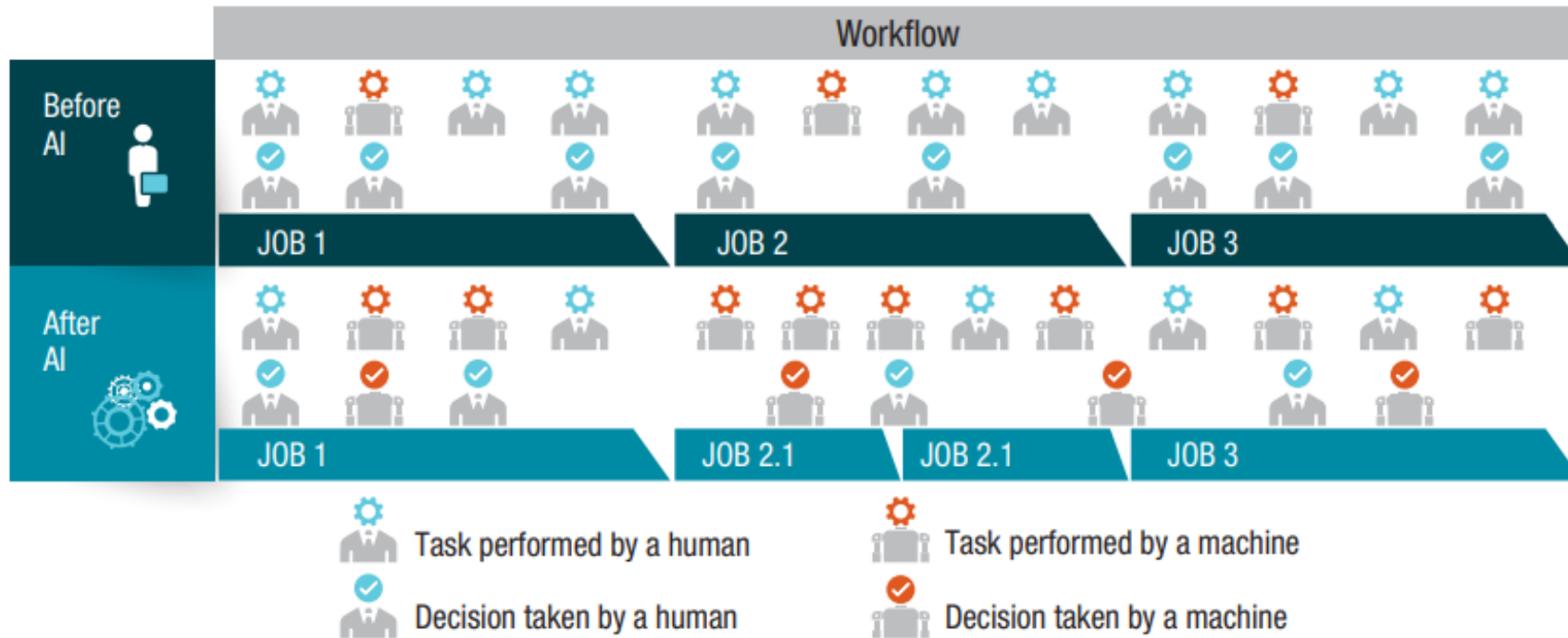
## Top 10 industrial AI use cases





# Big Data Analytics/AI/ML Risks

Jobs, tasks, decisions and automation by AI



Source: UNCTAD based on Agrawal et al. (2018) and Acemoglu and Restrepo (2019).



# How Does it Contribute to a Smart Sustainable City?

- **AI for governance:** urban planning, tailored subsidy provision, disaster prevention and risk management.
- **AI for living standards:** safety, security, healthcare i.e.: smart policing, personalized healthcare, improved cyber security.
- **AI for education and citizen participation:** locally accurate, validated and actionable knowledge supporting decision-making.
- **AI for economy:** improve competitiveness via efficient supply chains and customer-tailored solutions
- **AI for mobility and logistics:** autonomous and sustainable mobility, smart routing and parking assistance, traffic management.
- **AI for infrastructure:** optimized infrastructure deployment, preventive maintenance of water and waste management, transportation, energy grids, urban lighting.
- **AI for environment:** biodiversity preservation, urban farming and air quality management.

BRIEFING  
Requested by the AIDA committee



## Artificial Intelligence in smart cities and urban mobility

How can Artificial Intelligence applications be used in urban mobility and smart cities and how can their deployment be facilitated

### KEY FINDINGS

Artificial Intelligence (AI) enabling smart urban solutions brings multiple benefits, including more efficient energy, water and waste management, reduced pollution, noise and traffic congestion. Local authorities face relevant challenges undermining the digital transformation from the technological, social and regulatory standpoint, namely (i) technology and data availability and reliability, the dependency on third private parties and the lack of skills; (ii) ethical challenges for the unbiased use of AI; and (iii) the difficulty of regulating interdependent infrastructures and data, respectively. To overcome the identified challenges, the following actions are recommended:

- EU-wide support for infrastructure and governance on digitalisation, including high performance computing, integrated circuits, CPUs and GPUs, 5G, cloud services, Urban Data Platforms, enhancing efficiency and ensuring at the same time unbiased data collection.
- Inclusion of urban AI in EU research programs addressing data exchange, communication networks and policy on mobility and energy, enhancing capacity building initiatives, also through test and experimentation facilities.
- Harmonising AI related policies in the EU, taking into account the context specificity; necessary research.
- Adoption of innovative procurement procedures, entailing requirements for technical and ethically responsible AI.

### Context and scope

The briefing analyses beneficial AI applications for smart cities and urban mobility, focusing on relevant use cases and challenges faced by the public sector when it comes to the uptake and deployment of such AI solutions. The briefing aims at providing valuable information to the AIDA special Committee, in order to enrich ongoing discussions concerning the difficulties faced by municipalities to deploy fundamental

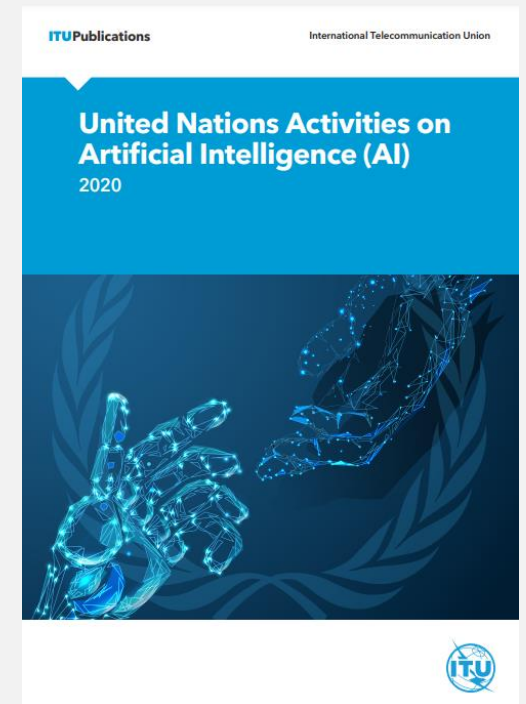


Policy Department for Economic, Scientific and Quality of Life Policies  
Directorate-General for Internal Policies  
Authors: Devin DESAN, Anne Fleur VAN VEELEN, Tjerk TIMAN,  
Paola TESTA, and Maria KIROVA  
PE 662.937 - July 2021

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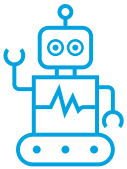
## Example of Successful Implementation

- The project established a pilot Smart Manufacturing Innovation Centre (SMIC) to raise awareness on the opportunities and challenges of the 4IR technologies for Serbian SMEs.
- The SMIC provides demonstration facilities on advanced digital technologies and new materials:
  - Tools for the assessment on readiness for digitalization in manufacturing and skill-building
  - Technical services and shop floor assistance on Lean Management and Lean 4.0 Management for process optimization
  - Training packages on digitalization and automation in specific industrial sectors as well as on business environment for StartUps and ScaleUps in innovative digital technologies and smart materials.

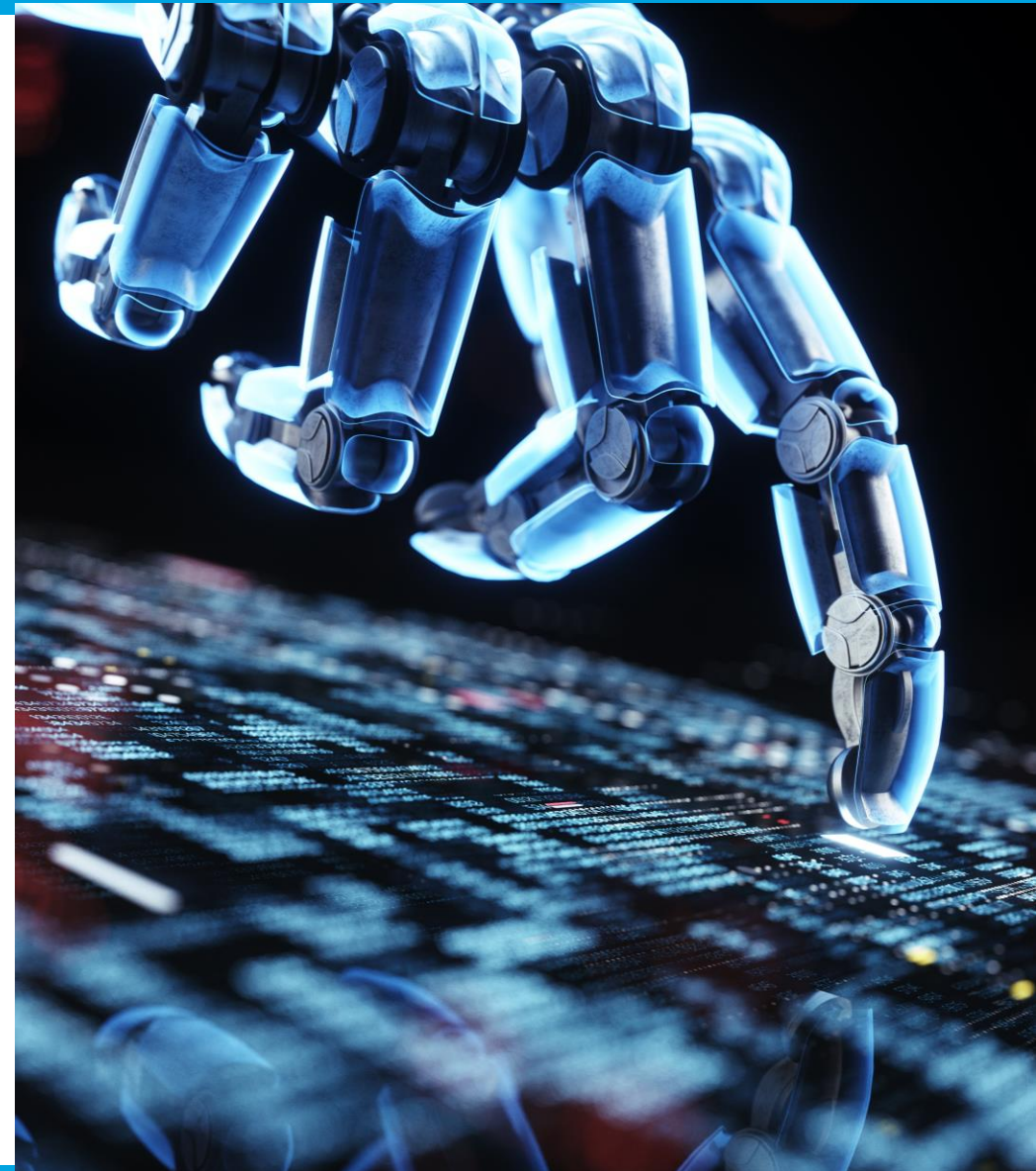




## Tool #4



## Automation/Robots



# Automation/Robots

- The word 'robot' was first coined by a Czech novelist Karel Capek in a 1920 play titled *Rassum's Universal Robots (RUR)*. The Czech translation for the word 'robot' means ***worker or servant***.
- According to the Robot Institute of America (1979) a 'robot' can be defined as *"A robot is a reprogrammable, multifunctional manipulator designed to move material, parts, tools or specialized devices through variable programmed motions for the performance of a variety of tasks"*.
- The three main categories robots fall into are: 1) autonomous machines; 2) manipulators; and 3) fixed structures (legged/wheeled).
- Robots and automated processes are now found driving activity across several sectors including (but not limited to) automotive; aeronautics; semiconductors; and STEM research.



# Challenges Addressed and the Benefits



IOP Conference Series: Materials Science and Engineering

**PAPER - OPEN ACCESS**

Automation and robotics in the context of Industry 4.0: the shift to collaborative robots

To cite this article: Rinald Gain and Roman Meshcheryakov 2019 IOP Conf. Ser.: Mater. Sci. Eng. **637** 010073

View the [article online](#) for updates and enhancements.

Recent citations

- [Sara Gelli and Francesco Mercurio](#)
- [Sara Gelli et al.](#)
- [S.B. Gelli et al.](#)

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# Automation/Robots Risks

While robots do offer many advantages to stakeholders and end-user there are several risks which this technology brings. Some of the key issues & threats are listed below:

## Security Issues

- Lack of secure networking
- Misconfiguration and bad programming
- Lack of tamper-resistant hardware
- Lack of safety designs
- Lack of employee screening

## Security Threats

- Cyber Criminals
- Malicious Manufacturers
- Incompetent Developers
- Incompetent Operators
- Insiders & Outsiders

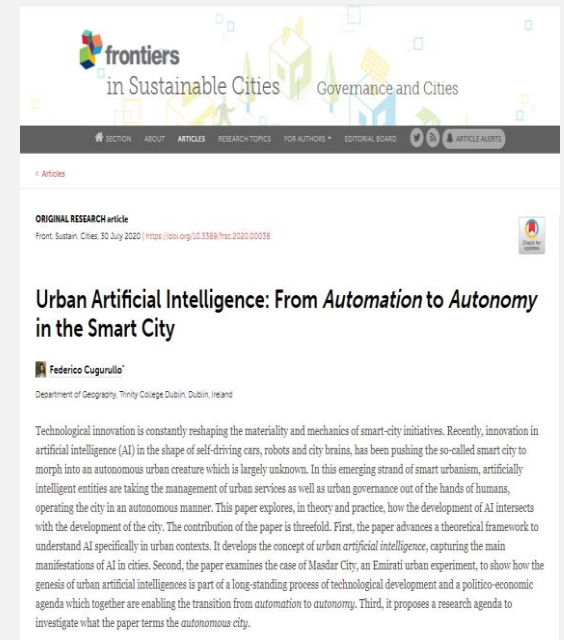
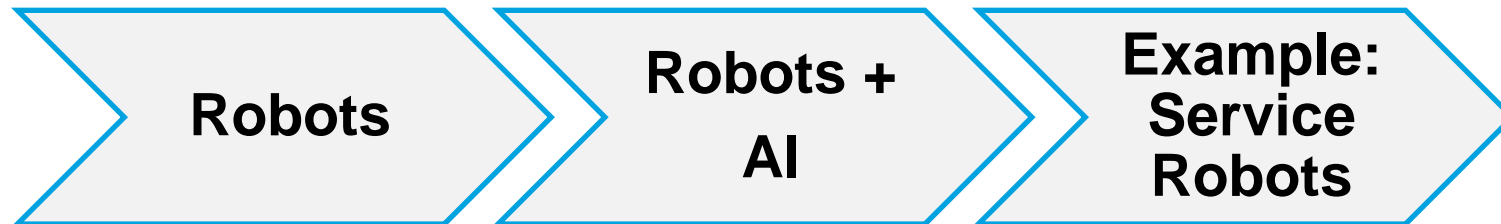
## Impact Dimensions

- Business and Industry
- Economy and Finance
- Operations and Functionality





# How Does it Contribute to a Smart Sustainable City?

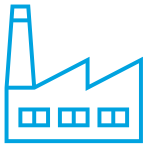


## Example of Successful Implementation

- UNIDO is currently implementing a project to establish a 4IR demonstration and innovation center in the Brest Region of Belarus.
- The pilot center exemplifies the type of production approach that can become the engine of economic growth in the region and the country by demonstrating :
  - How forward-thinking engagement on how leveraging technologies (such as automation and robotics) can lead to smart & clean manufacturing.
  - How new technological developments can lead to improve skills development with minimal job displacement.
- The key challenges addressed through this project are the ***lack of information on state of the art technologies; shortage of skilled personnel; lack of 4IR infrastructure; and inefficient industrial processes.*** (These challenges are not unique to Belarus alone)
- Prior achievements have included supporting the upgrading of component manufacturers in the automotive sector to move from lean management to *digital kaizen*. The project has trained more than 500 experts and helped 44 pilot companies to achieve economic returns exceeding US\$9mn.



## Tool #5

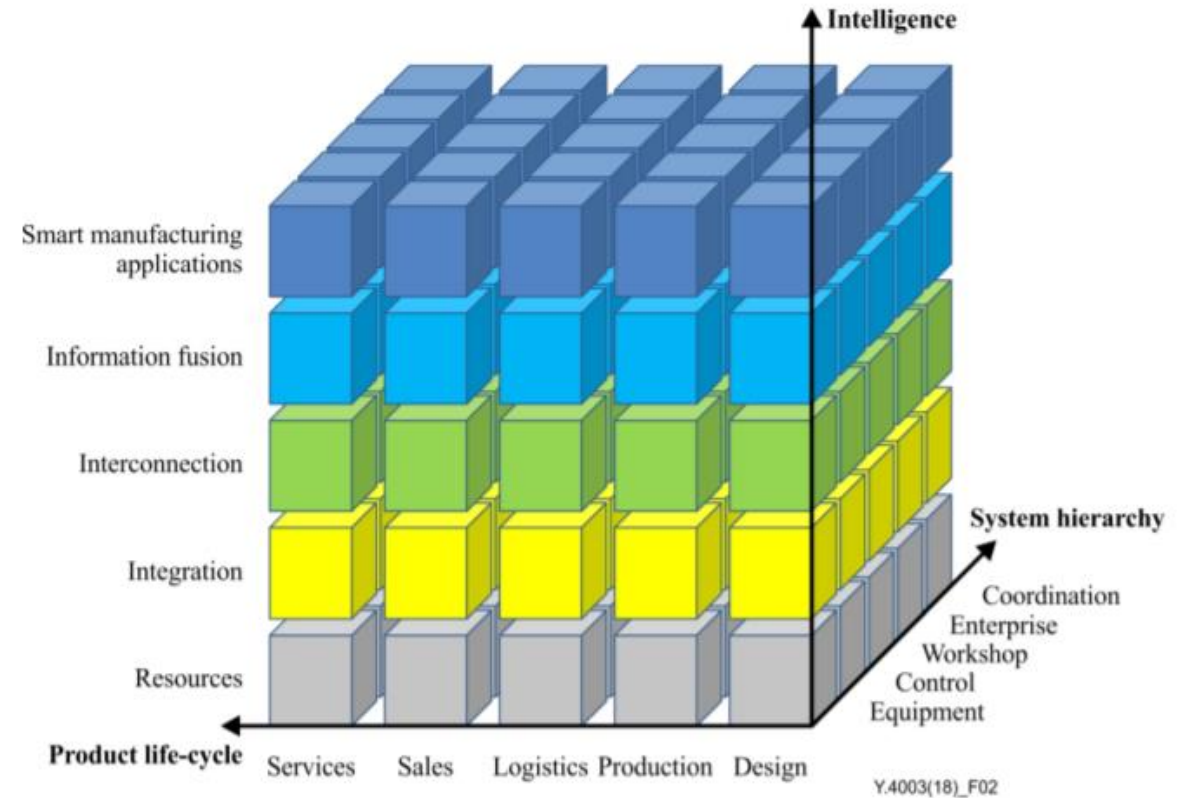


## Industrial Internet of Things (IIoT)



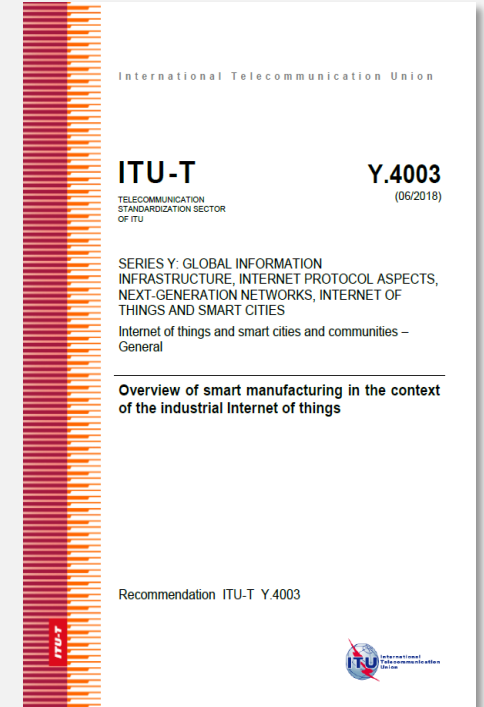
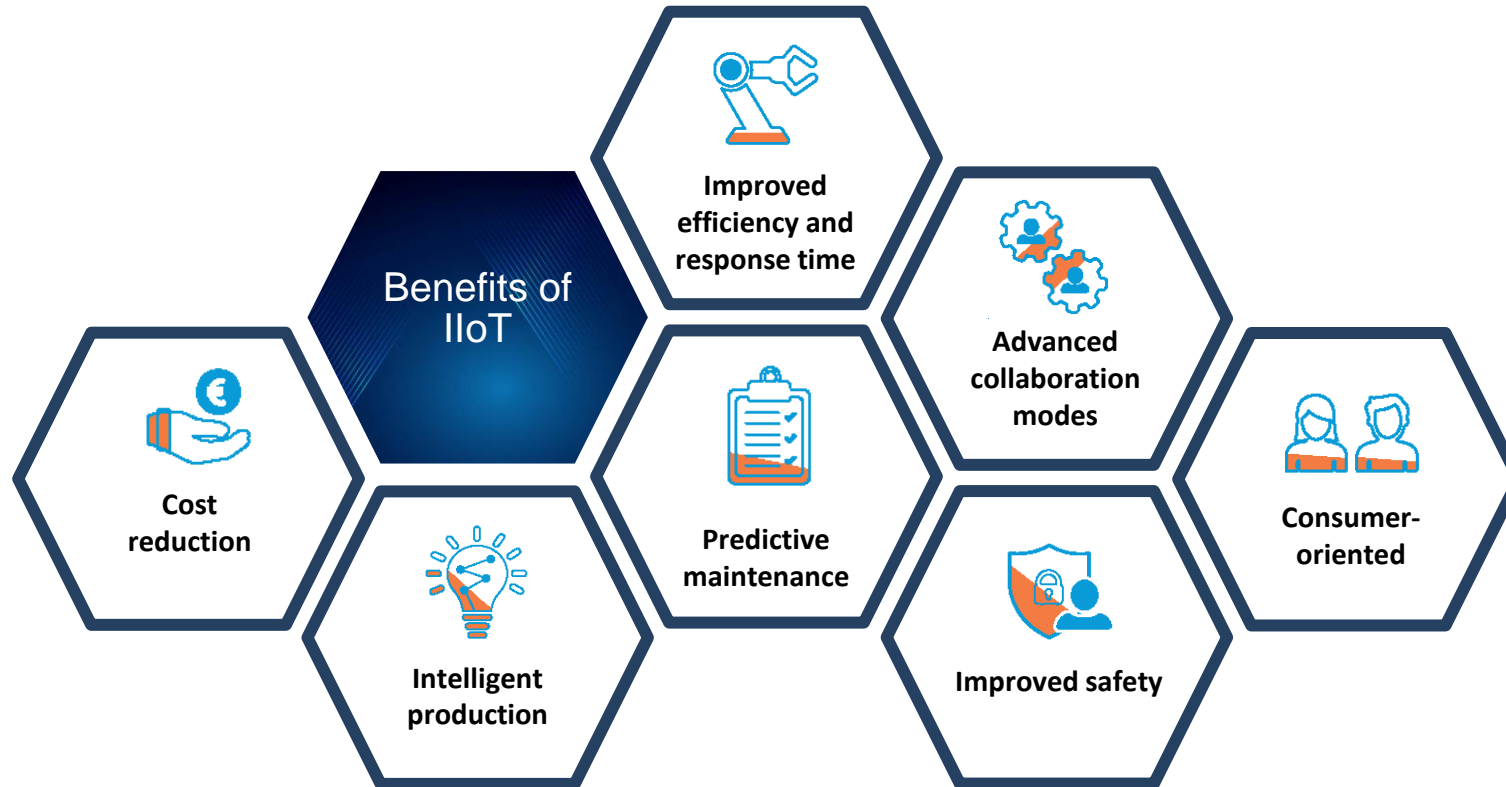
# Internet of Things (IoT)

Reference model of smart manufacturing in the context of the industrial IoT in the product life-cycle view





# Challenges Addressed and the Benefits



# Internet of Things (IoT) Risks



IEEE TRANSACTIONS ON INDUSTRIAL INFORMATICS, VOL. 14, NO. 11, NOVEMBER 2018

## Industrial Internet of Things: Challenges, Opportunities, and Directions

Emiliano Sisinni<sup>1</sup>, Member, IEEE, Abusayeed Saifullah<sup>2</sup>, Member, IEEE, Song Han<sup>3</sup>, Member, IEEE, Ulf Jernstam<sup>4</sup>, Member, IEEE, and Mikael Gidlund<sup>5</sup>, Senior Member, IEEE

**Abstract**—Internet of Things (IoT) is an emerging domain that promises ubiquitous connection to the Internet, turning common objects into connected devices. The IoT paradigm is changing the way people interact with things around them. It paves the way for creating pervasively connected infrastructures to support innovative services and promises better flexibility and efficiency. Such advantages are attractive not only for consumer applications, but also for the industrial domain. Over the last few years, we have seen emerging IoT paradigm raising its way into the industry marketplace with purposely designed solutions. In this paper, we clarify the concepts of IoT, Industrial IoT, and Industry 4.0. We highlight the opportunities brought in by this paradigm shift as well as the challenges for its realization. In particular, we focus on the challenges associated with the need of energy efficiency, real-time performance, coexistence, interoperability, and security and privacy. We also provide a systematic overview of the state-of-the-art research efforts and potential research directions to solve industrial IoT challenges.

**Index Terms**—Industrial Internet of Things (IIoT), real-time communication, reliability, security, wireless sensor network (WSN).

**I. INTRODUCTION**

INTERNET of Things (IoT) is a computing concept describing ubiquitous connection to the Internet, turning common objects into connected devices. The key idea behind the IoT concept is to deploy billions or even trillions of smart objects capable of sensing the surrounding environment, transmit and process acquired data, and then feedback to the environment. It is expected that by the year 2021, there will be around 29 billion connected devices [1]. Connecting unconnected objects to the

Internet will improve the sustainability and safety of industries and society, and enable efficient interaction between the physical world and its digital counterpart, i.e., what is usually addressed as a cyber-physical system (CPS). IoT is usually depicted as the disruptive technology for solving some of present-day society issues such as smart cities, intelligent transportation, pollution monitoring, and connected healthcare, to name a few. As a subset of IoT (see Fig. 1), Industrial IoT (IIoT) covers the domain of machine-to-machine (M2M) and industrial communication technologies with automation applications. IIoT paves the way for better understanding of the manufacturing process, thereby enabling efficient and sustainable production.

Flexibility and scalability required by IIoT communications are typically addressed using wireless links. In the past, wireless technologies in industrial applications were mostly based on ad hoc solutions, e.g., individually developed for connecting moving parts or hand-to-wrench devices. Only recently, standards purposely designed for the industry (e.g., WirelessHART [2] and ISA100.11a [3]) were released. However, they face limitations in terms of scalability and coverage when very large areas need to be covered. While cellular technologies, such as 4G/LTE technologies, promise to connect massive devices over long distances, they require infrastructure support and licensed bandwidth. IIoT applications typically require relatively small throughput per node and the capacity is not a main concern. Instead, the need for connecting a very large number of devices to the Internet at low cost, with limited hardware capabilities and energy resources (e.g., small batteries), makes latency, energy efficiency, cost, reliability, and security/privacy more desired features [4].

Meeting the above mentioned requirements poses a number of key challenges on the evolution of IIoT. Addressing these

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U. Jernstam and M. Gidlund are with the Department of Information Systems and Technology, Mälardalen University, Sundsvall SE-801 79, Sweden (e-mail: Ulf.jernstam@md.se; mikael.gidlund@md.se).

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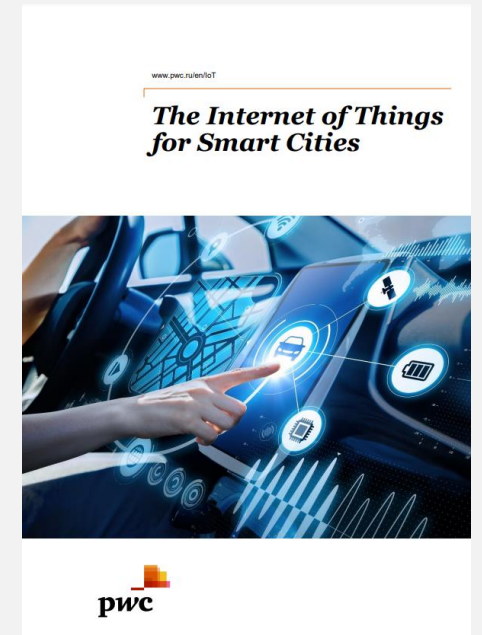
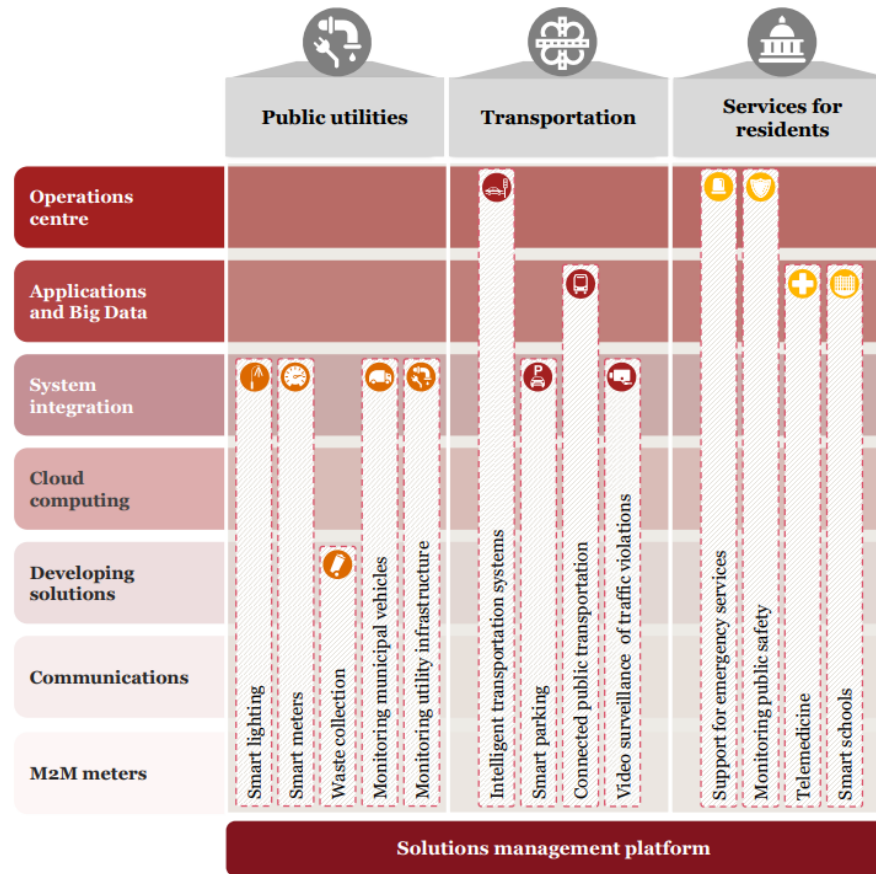
Digital Object Identifier 10.1109/TII.2018.2828481

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Authorized licensed use limited to: Yvan University. Downloaded on September 09, 2021 at 10:25:34 UTC from IEEE Xplore. Restrictions apply.



# How Does it Contribute to a Smart Sustainable City?



# Example of Successful Implementation

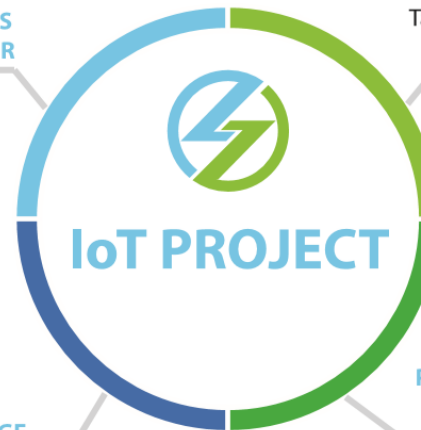
Using the Internet of things for Energy  
Improve geothermal energy production in Kenya

Pilot adoption of IoT technologies in **Kenya** to strengthen operation and maintenance of the plants and move towards remote monitoring and preventive maintenance in the future.

*Innovative technological solutions can add value to the already existing geothermal installation and enhance operations.*



DATA ABOUT  
POWER PLANTS  
AND RESERVOIR



CONNECTIVITY  
Tailor-made operation  
and management

DATA STORAGE  
INFRASTRUCTURE

PREDICTIVE ANALYSIS  
Accident and outage  
prevention through  
early reaction



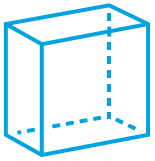
UNITED NATIONS INDUSTRIAL DEVELOPMENT ORGANIZATION

Project of the Republic of Kenya

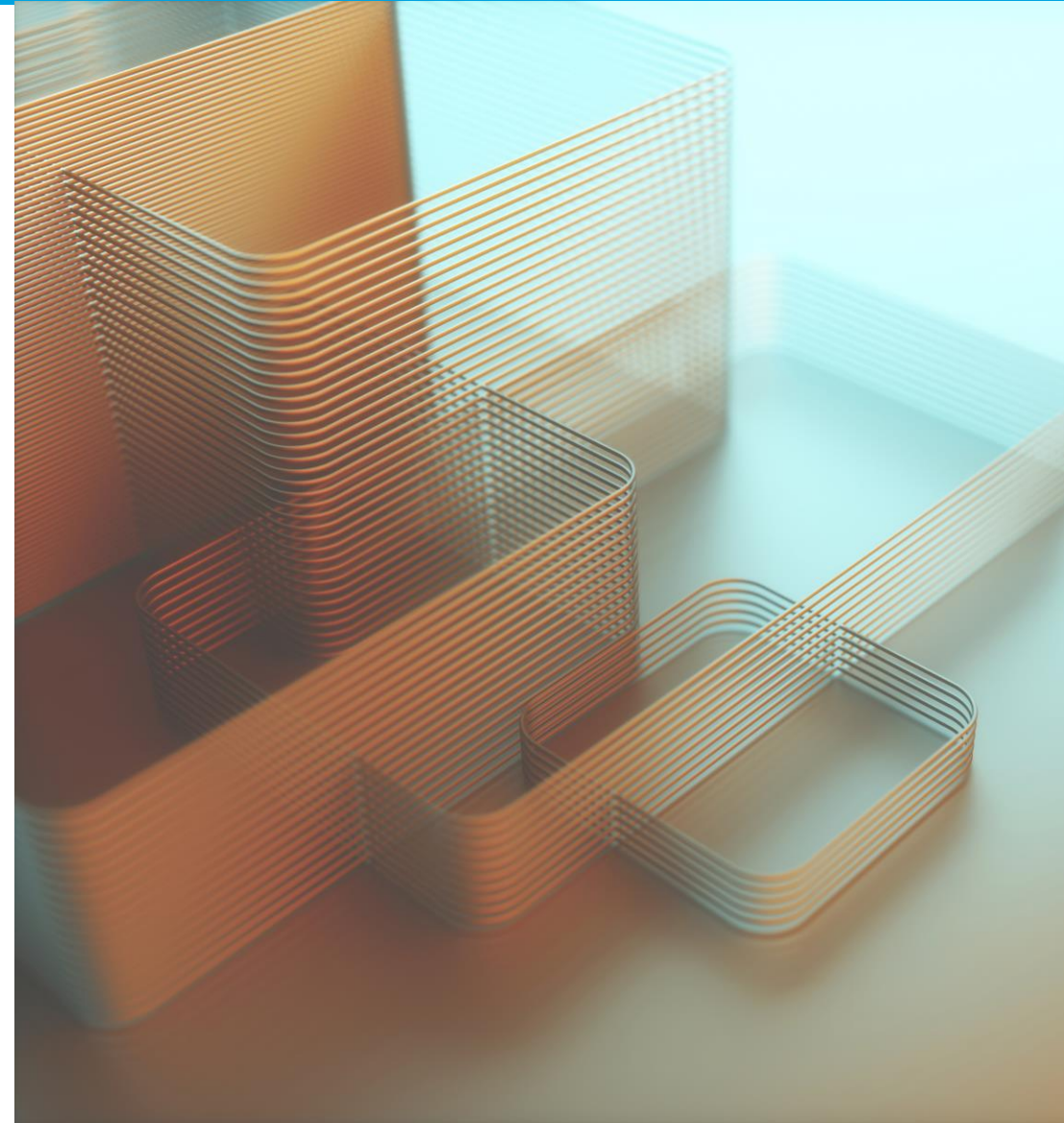
Project number:	190036
Project title:	Strengthening capacity for operation and maintenance with Internet of Things technologies for Olkaria geothermal power station complex in Kenya
Relationship to integrated programme:	Generating energy capacity from geothermal power generation and its related technologies for sustainable development Programme, SAP ID 170046
Thematic area code:	HC32 Clean energy access
Starting date:	September 2019
Duration:	1.5 years (18 months)
Project site:	Olkaria, Naivasha Kenya National Treasury and Planning Ministry of Energy (MoE)
Government Co-ordinating agency:	Ministry of Industry, Trade and Cooperatives (MoTC)
Project partner:	Kenya Electricity Generating Company Ltd. (KenGen)
Project inputs:	4,700,000
- Support costs (13%):	611,000
- Grand Total:	5,311,000



## Tool #6



3D Printing

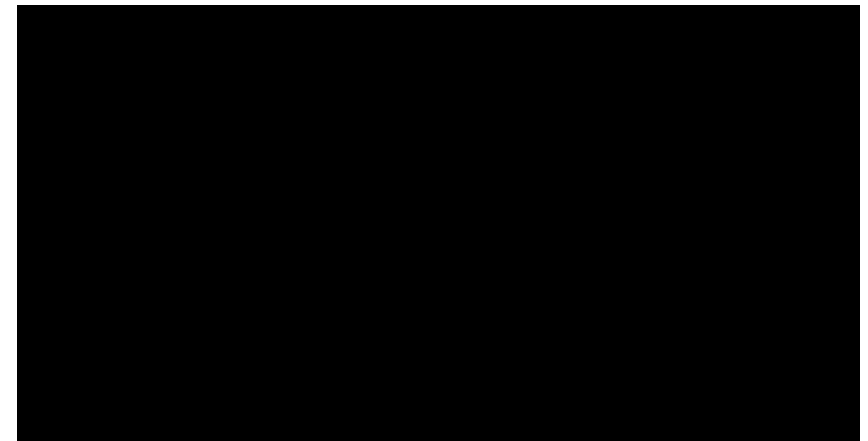


# 3D Printing

- 3D printing is a technology that is able to create physical objects from a geometrical representation through successive addition/layering of materials.
- Conventional thermoplastics, ceramics, graphene-based materials, and metals are the materials that can be printed by using 3D printing technology.
- The seven groups of 3D printing are: binding jetting, directed energy deposition, material extrusion, material jetting, powder bed fusion, sheet lamination and vat photopolymerization
- 3D printing technology is increasingly used for the mass customization, production for many products of open source designs in the field of agriculture, in healthcare, automotive industry, and aerospace industries



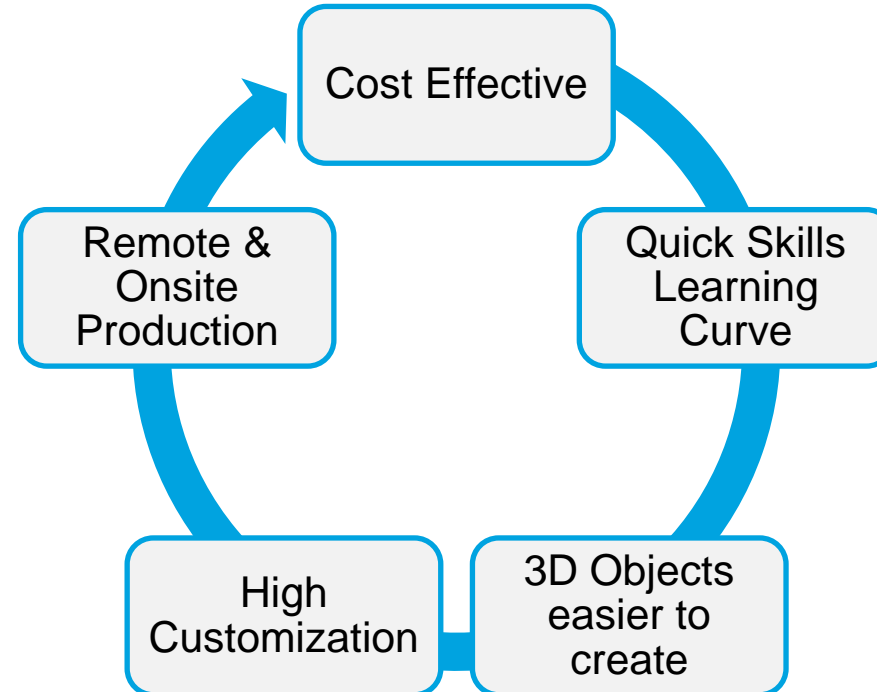
Directed Energy Deposition



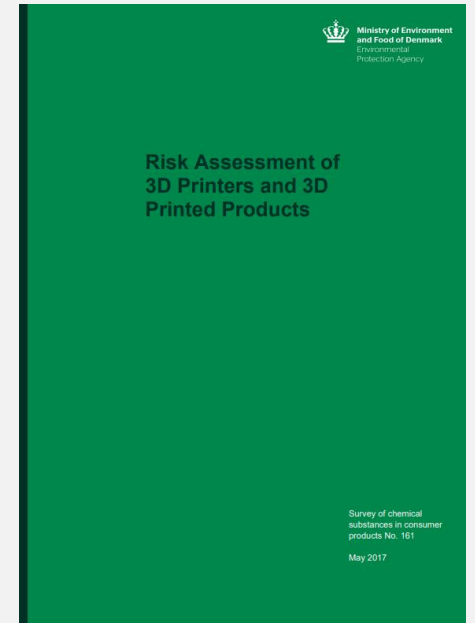
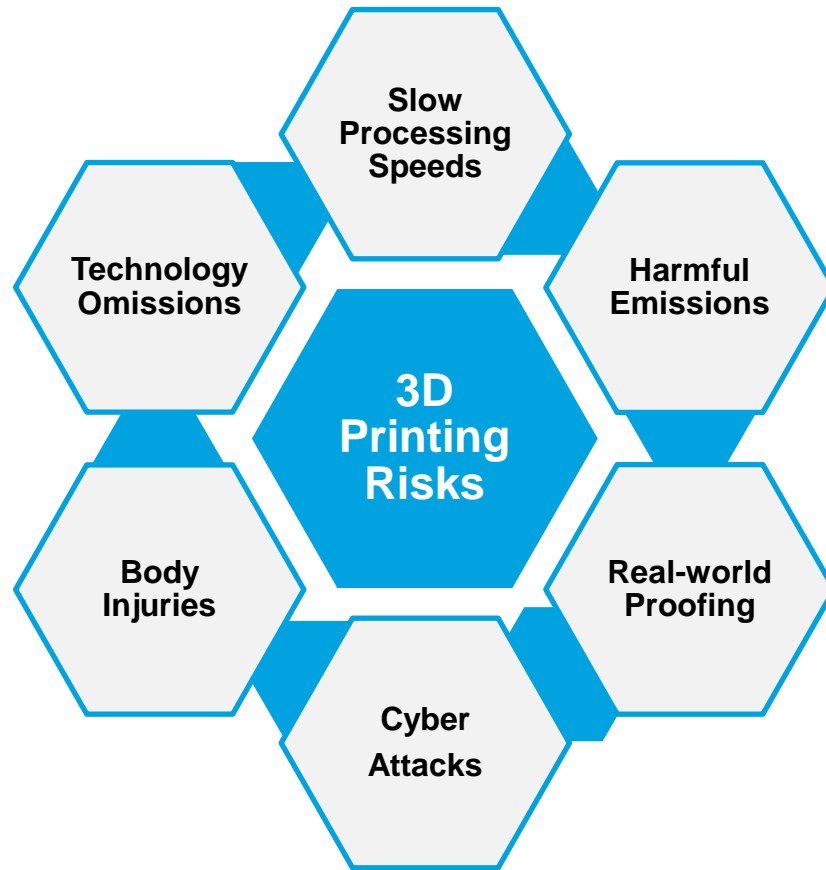
11 minute - 3D Printing Introduction Video

# Challenges Addressed and the Benefits

The popularity of 3D printing can be attributed to its many advantages over conventional fabrication techniques:



# 3D Printing Risks





# How does this contribute to a Smart Sustainable City?

## Potential

- 3D printing offers sustainability, provides the freedom for smart planning, and has almost no restrictions when it comes to designs.

## Sustainability

- 3D printing fosters sustainability: it reduces waste by using the exact amount of material it needs, while also contributing waste management and recycling in general.

## Affordable

- 3D printing can also help to create more affordable housing options by printing houses and even entire residential areas.

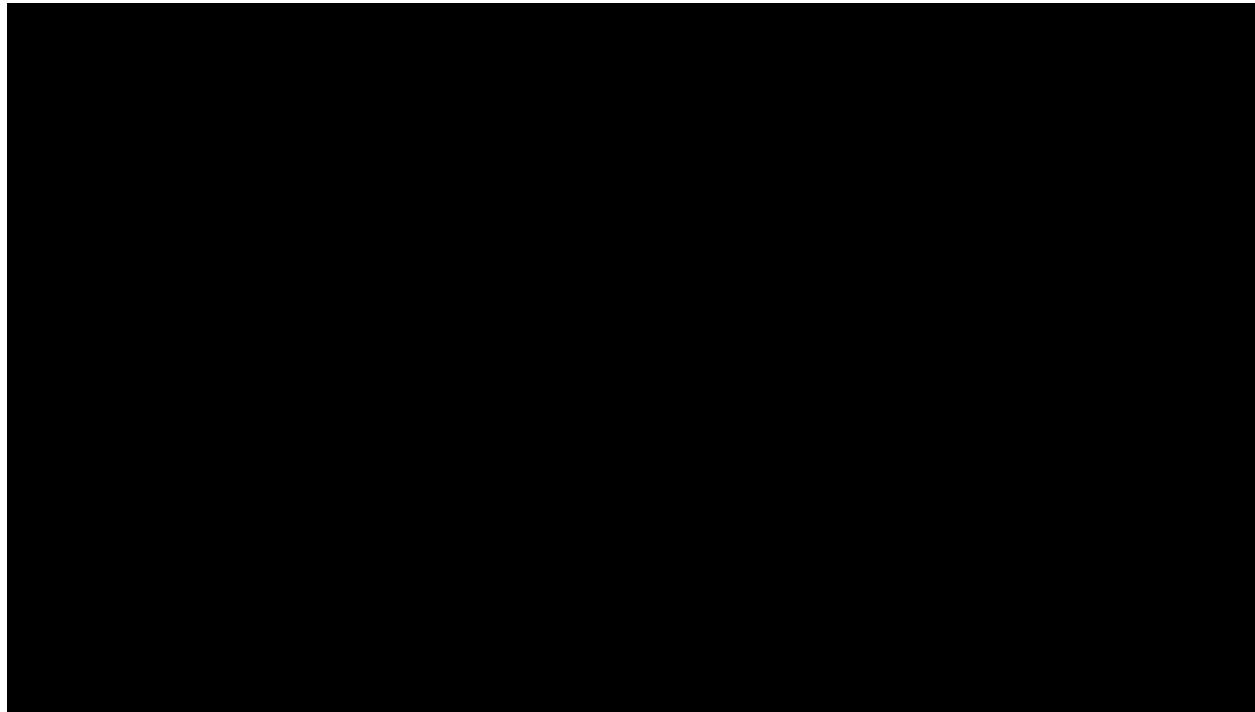


3D printed “earth walls”



3D printed house in Tabasco

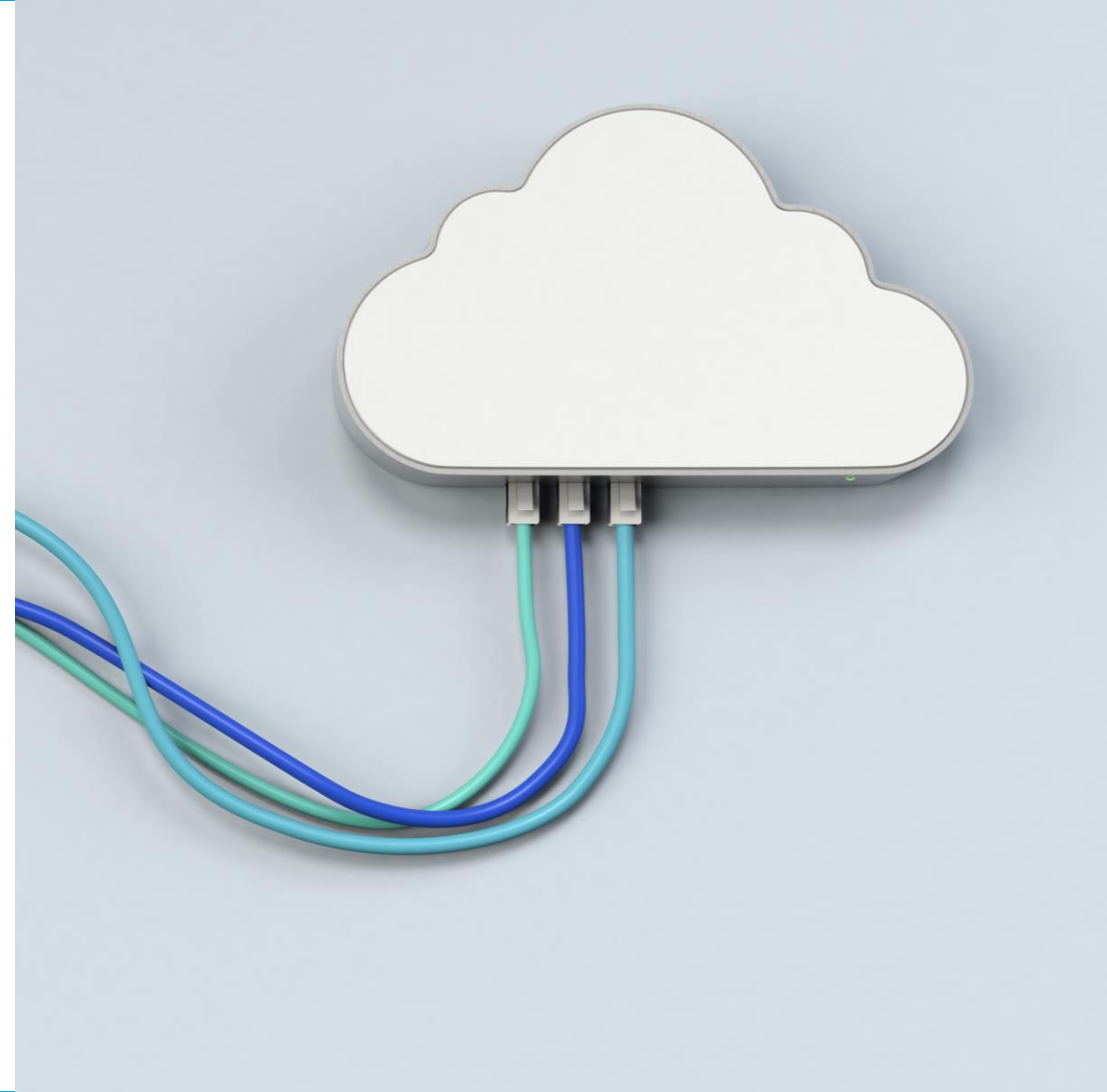
## Example of Successful Implementation



## Tool #7



## Cloud Computing



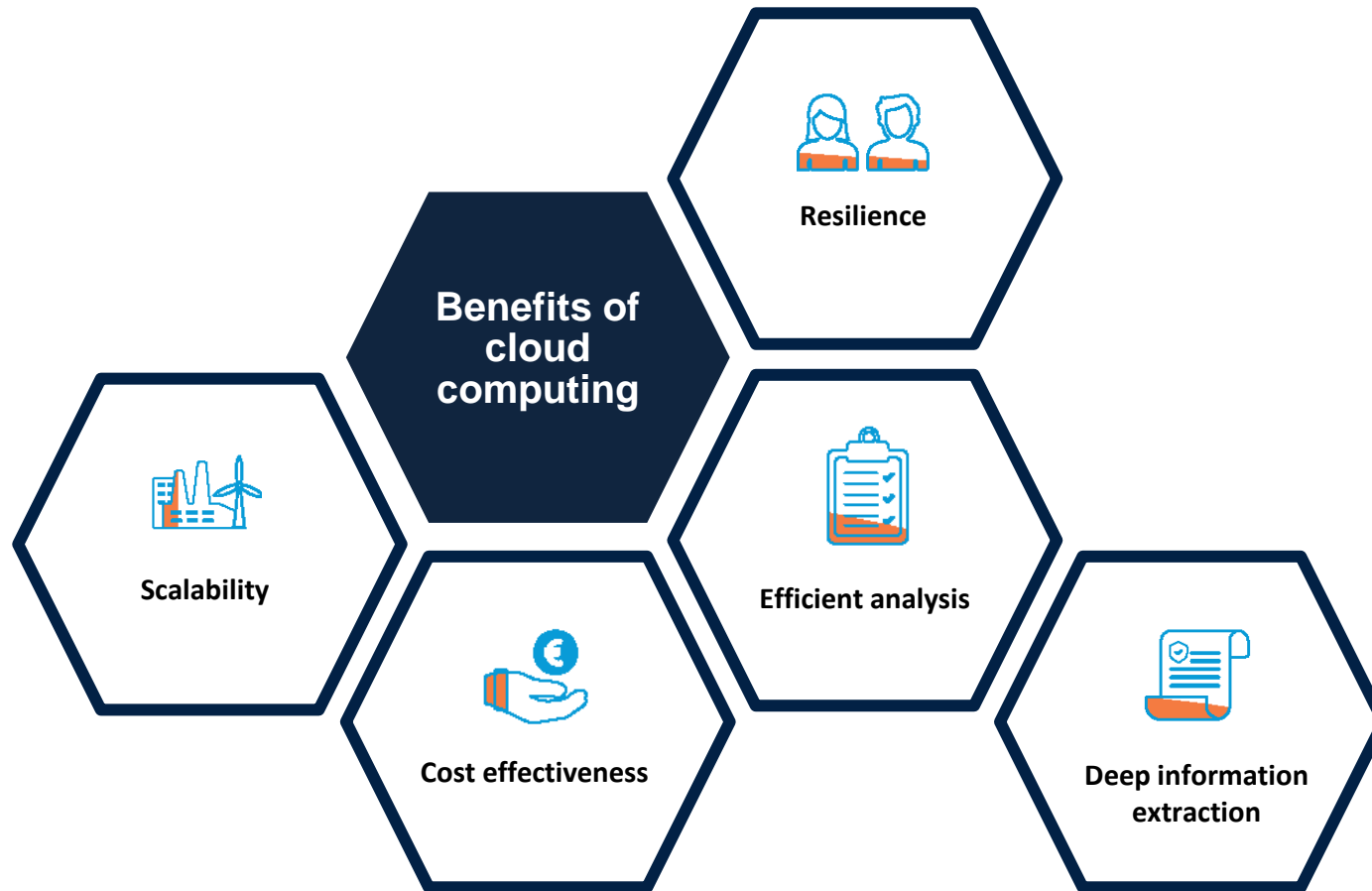
# Cloud Computing

**Cloud computing is a paradigm for enabling network access to a scalable and elastic pool of shareable physical or virtual resources with self-service provisioning and administration on-demand.**

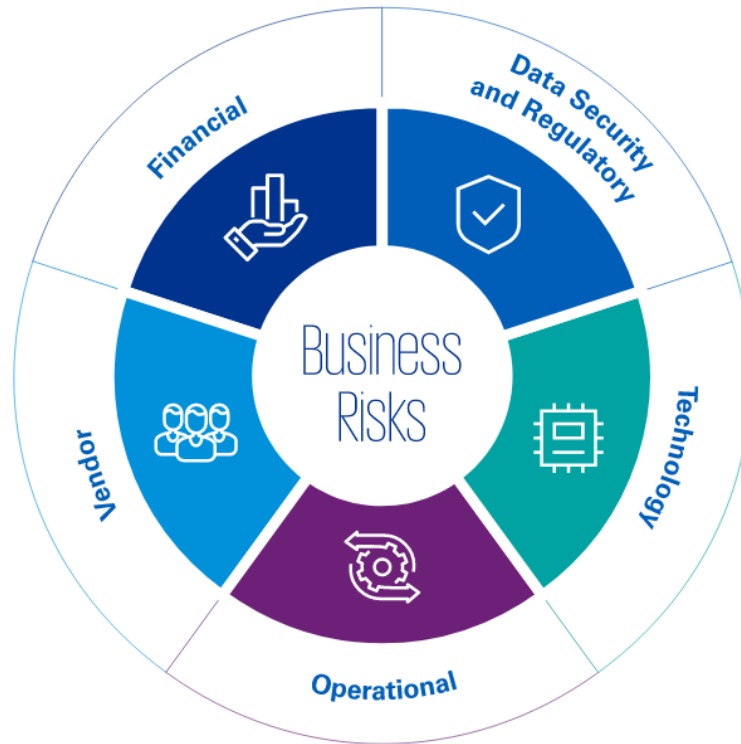




# Challenges Addressed and the Benefits



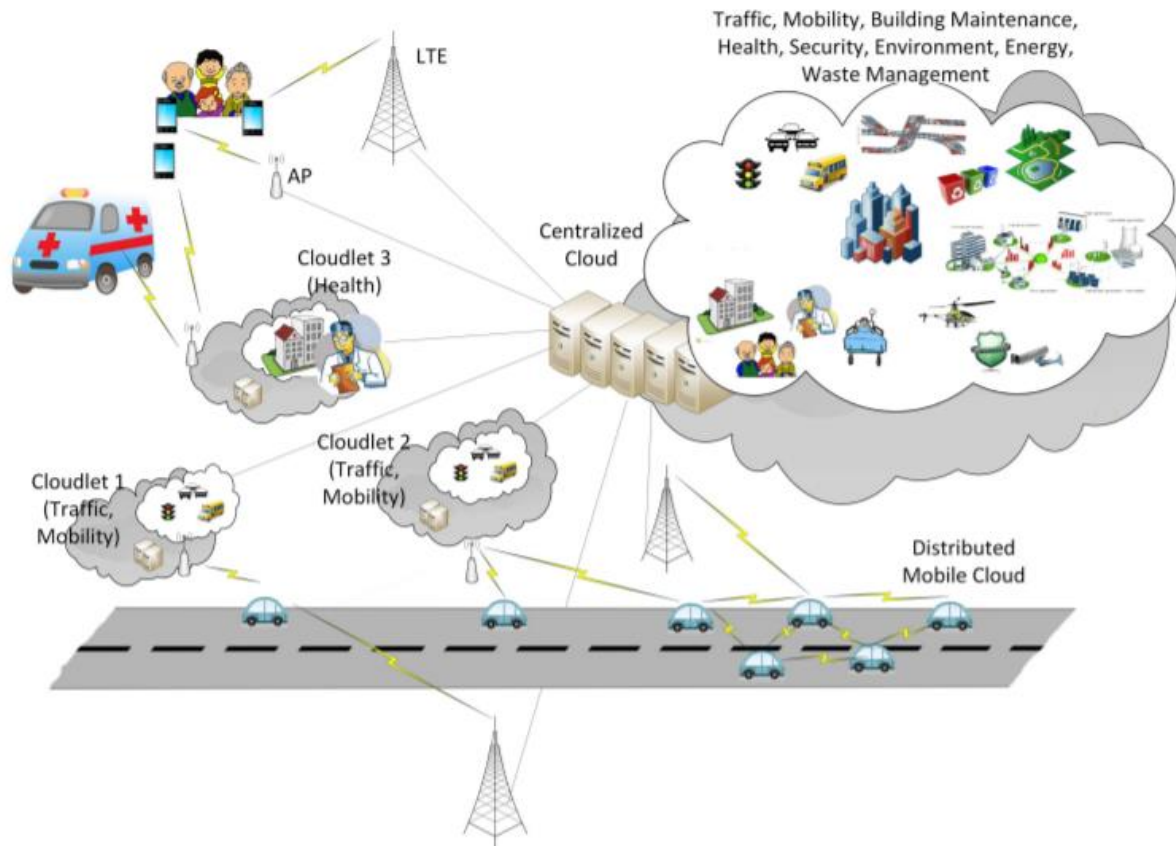
# Cloud Computing Risks



KPMG



# How Does it Contribute to a Smart Sustainable City?



## A Unified Urban Mobile Cloud Computing Offloading Mechanism for Smart Cities

Daniela Mazza, Daniele Turchi, *Senior Member, IEEE*, and  
Giovanni E. Corazza, *Senior Member, IEEE*,  
Department of Electrical, Electronic and Information Engineering  
University of Bologna  
40136 Bologna, Italy

### Abstract

The increasing urbanization level of the world population has driven the development of a Smart City geographic system, conceived as a fully connected wide area characterized by the presence of a multitude of smart devices, sensors and processing nodes aimed at distributing intelligence into the city. At the same time, the pervasiveness of wireless technologies has led to the presence of heterogeneous networks, operating simultaneously in the same city area. One of the main challenges in this context is to provide sustainable solutions able to jointly optimize the data transfer, exploiting heterogeneous networks, and the data processing, exploiting heterogeneous devices, for managing Smart City applications for the citizens community. In this paper, the Urban Mobile Cloud Computing (UMCC) framework is developed, introducing a mobile cloud computing model describing the flows of data and operations taking place in the Smart City. In particular, we focus on the proposal of a unified offloading mechanism where communication and computing resources are jointly managed allowing a load balancing among the different entities in the environment, delegating both communication and computation tasks in order to satisfy the Smart City application requirements. This allows to cope with the limited battery power and computation capacity of the Smart Mobile Devices (SMDs), and plays a key role in a smart environment where wireless communication is of utmost relevance, particularly in mobility and traffic control domains.

### Index Terms

Smart City, Mobile Cloud Computing, HetNets, Offloading mechanisms, QoS management.

# Example of Successful Implementation

Case study:  
Fostering the development  
and adoption of cloud  
computing in Zhejiang  
province

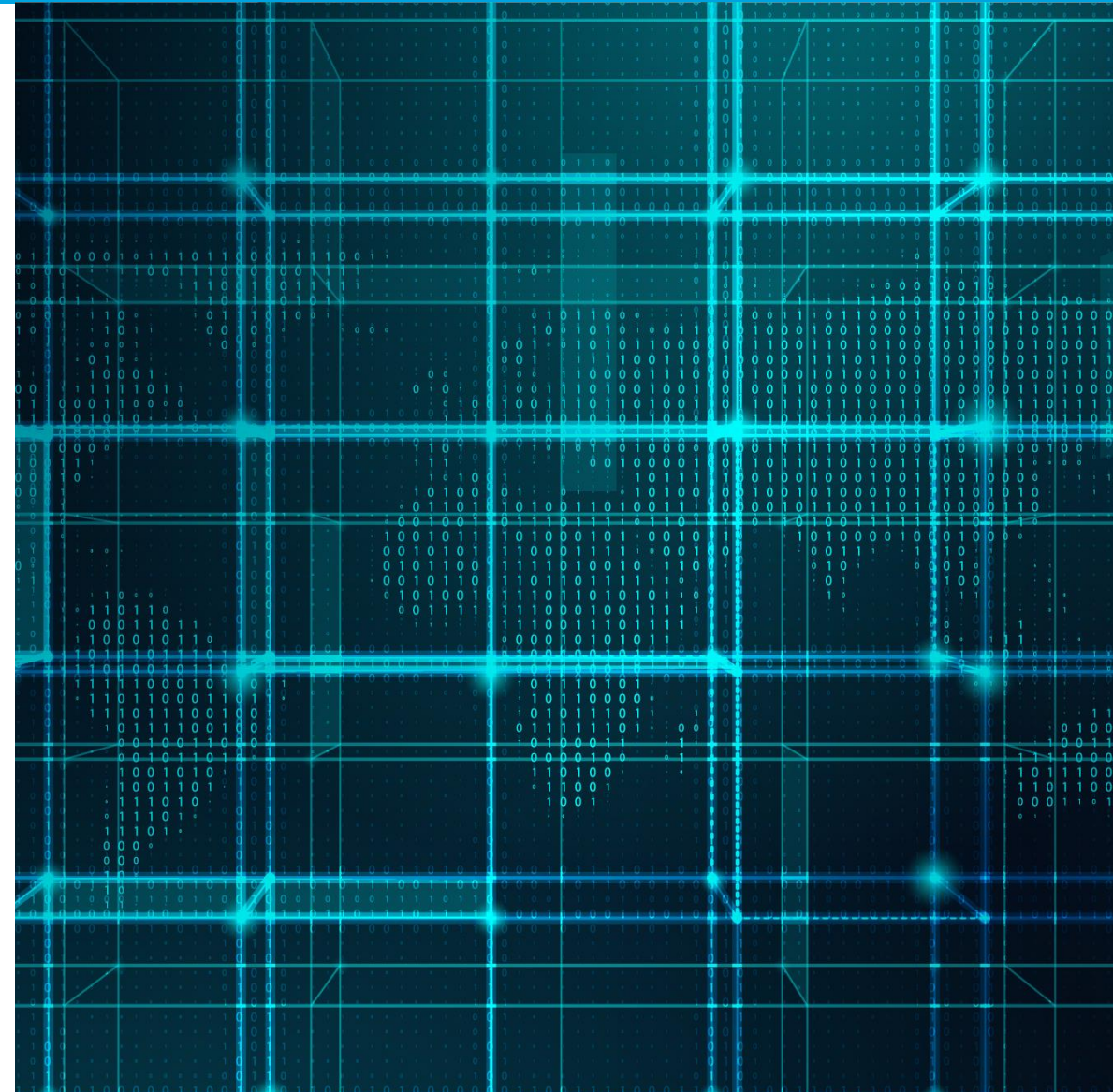




## Tool #8

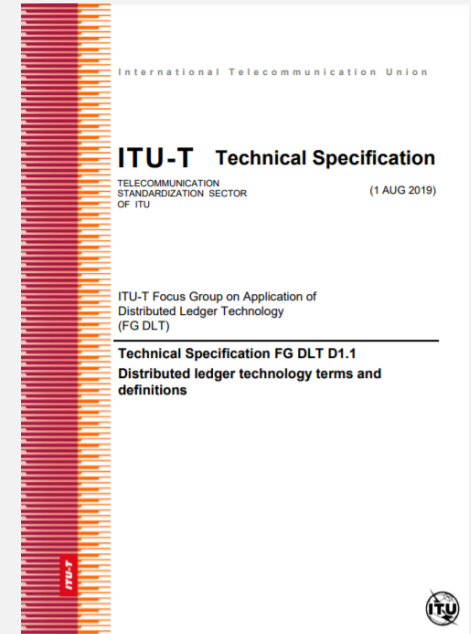
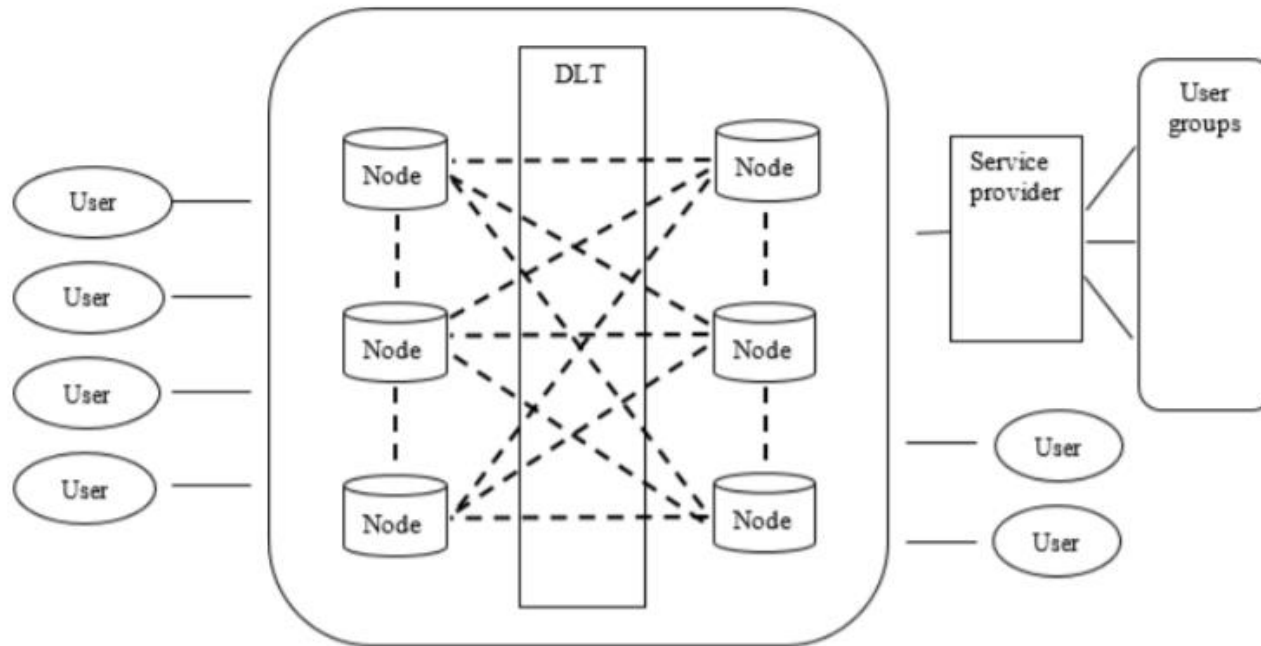


Blockchain

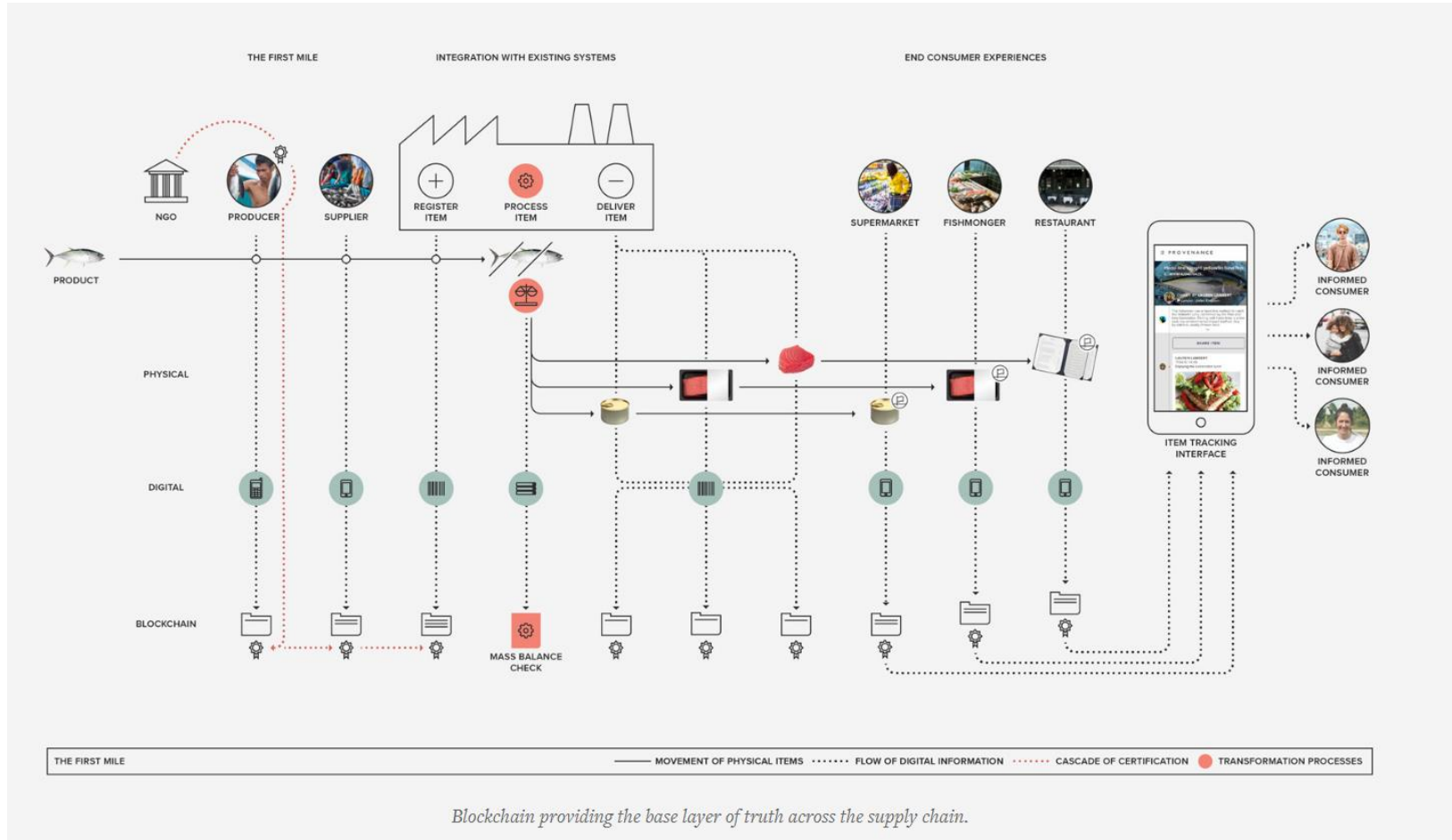


# Blockchain

A typical example of Distributed Ledger Technology (DLT) actors and components



# Challenges Addressed and the Benefits



United Nations Commission on Science and Technology for Development  
 Inter-Sessional Panel 2020-2021  
 18-22 January 2021  
 Geneva, Switzerland

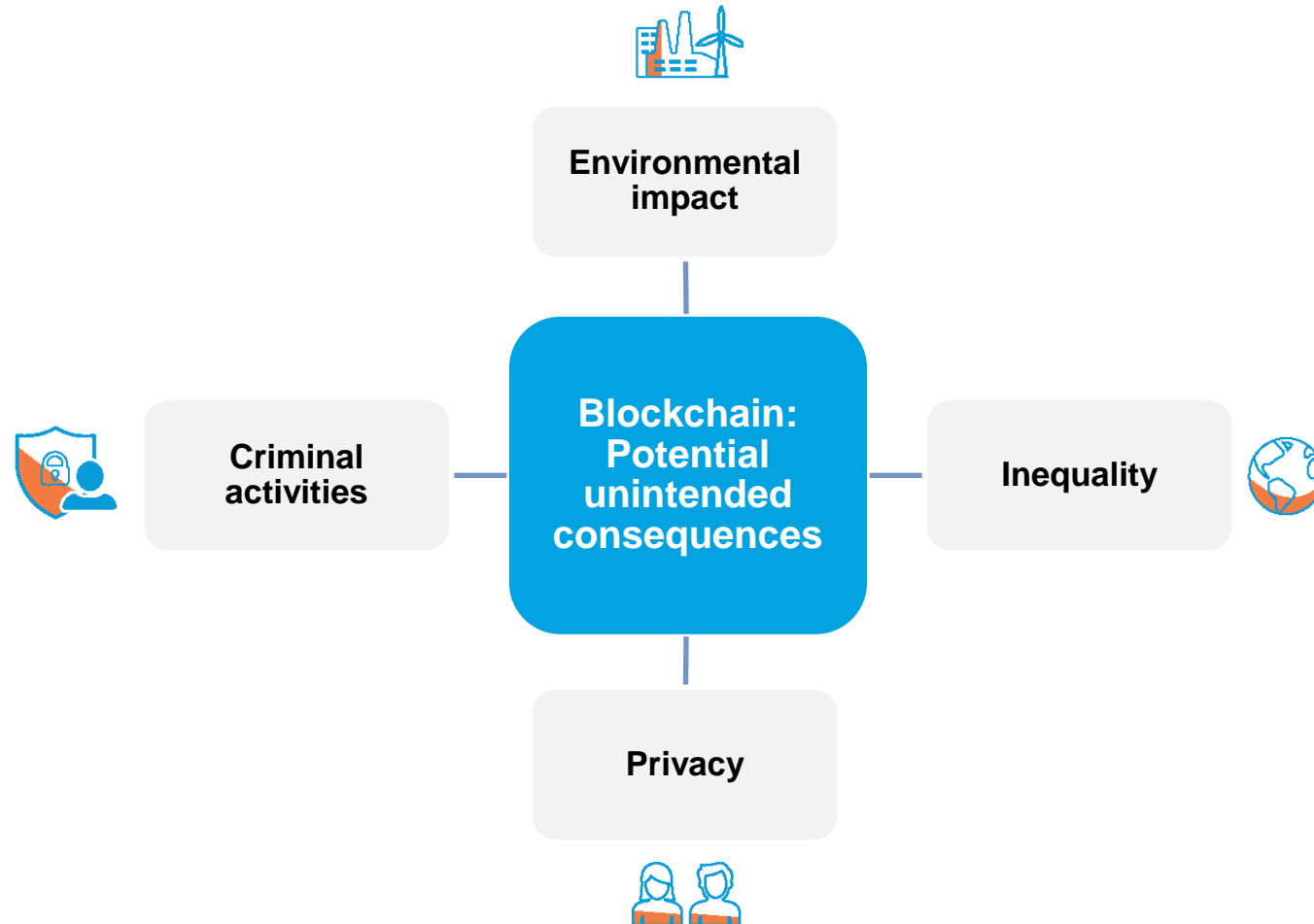
## Issues Paper on Harnessing blockchain for sustainable development: prospects and challenges

Advance Unedited Draft  
 NOT TO BE CITED  
 Prepared by the UNCTAD Secretariat<sup>1</sup>  
 28 November 2020

<sup>1</sup> This draft was prepared by the Science, Technology and Innovation Policy Section of the Division on Technology and Logistics of UNCTAD, in collaboration with Solomon Anagwa, Thomas Van Giffen, Olivier Combe, and Raouf Alam (Harvard Kennedy School). Contributions from the Governments of Austria, Belgium, Cuba, Finland, the Islamic Republic of Iran, Kenya, Latvia, Portugal, Romania, Russian Federation, Saudi Arabia, Switzerland, Thailand, Turkey, and the United Kingdom as well as from ECL, ESCAP, ESCWA, FAO, ITC, ITU, UNIDO, WFP, and WPO are gratefully acknowledged.



# Blockchain Risks



United Nations Commission on Science and Technology for Development  
Inter-Sessional Panel 2020-2021  
18-22 January 2021  
Geneva, Switzerland

**Issues Paper**  
on  
**Harnessing blockchain for sustainable development:  
prospects and challenges**

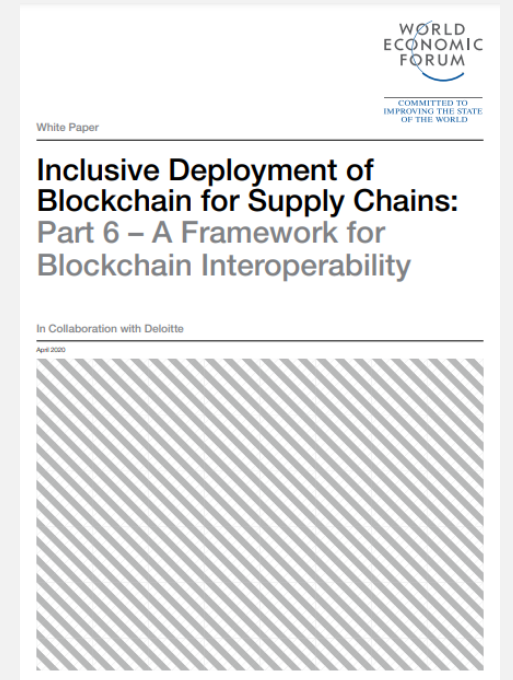
Advance Unedited Draft  
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28 November 2020

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# How Does it Contribute to a Smart Sustainable City?

Layer	Aspect
<b>Business model</b>	Governance model
	Data standardization
	Commercial model
	Legal framework
<b>Platform</b>	Consensus mechanism
	Smart contract
	Authentication and authorization
<b>Infrastructure</b>	Hybrid cloud
	Managed blockchain
	Proprietary components



# Example of Successful Implementation #1

## Pilot project in Ghana

### Blockchain for traceability

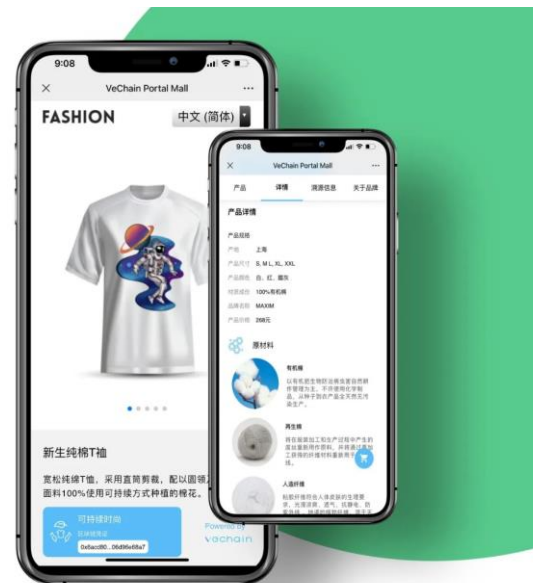
Methodology to evaluate the readiness of the value chain for the adoption of blockchain technologies for traceability. Blockchain technology allows the consumer to trace the ingredients of a product back to its origin.



## Example of Successful Implementation #2

Real use case – China

*Blockchain-enabled sustainability solution for fashion businesses*



# Module 10 – 4IR and Smart Manufacturing

Thank you for completing this Module of the ITU Toolkit on Digital Transformation for People-Oriented Cities and Communities.

We hope that you found the information in this Module useful toward planning and initiating your city or community's digital transformation process.

Please review the resources highlighted within for further details, including valuable real-world use cases, on how to get started on – and optimize from the onset – your city or community's digital transformation journey.



[Toolkit on Digital Transformation for People-Oriented Cities and Communities](#)



[u4ssc@itu.int](mailto:u4ssc@itu.int)



## 4IR and value chain development: Reference materials

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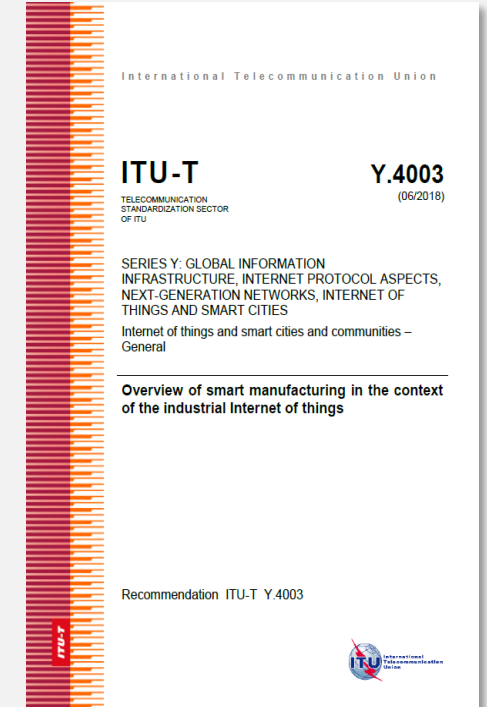
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